



HOSPITALITY INDUSTRY THINK TANK '26

AGENDA

Let us collaborate and discuss the following topics as industry leaders and debate the challenges and opportunities for hospitality and tourism.

07:30 – 08:30 ARRIVAL, TEA, COFFEE AND PASTRIES

08:30 – 09:45 WELCOME AND OPENING ADDRESS

Welcome: *Dave Milne*

Main Sponsor Address: *Dimitris Manikis*

Expectations of the day ahead

Keynote Speaker: *Johnny Goldberg*

10:00 – 11:00 PANEL DISCUSSION 1

The economic impact geopolitics is having with the ongoing Ukraine and Gulf war, and the ever-changing trade tariffs pushing Southern Africa in an eastward direction.

PANELISTS:

Johnny Goldberg: *Chairman, Global Business Solutions*

Mokwena Morulane: *CEO, Cresta Hotels*

Nicholas Dickson: *CEO, Dream Hotels & Resorts*

Jacob Messina: *Stayntouch*

FACILITATOR:

Dimitris Manikis: *Wyndham Hotels & Resorts*

11:00 – 11:30 TEA, COFFEE AND SNACK BREAK

11:30 – 12:30 PANEL DISCUSSION 2

Technology and AI: where have we progressed from last year's conversation on training your AI tools and simplifying interfaces between different systems? How do we best use AI to process data and improve revenue growth whilst not losing the guest experience?

PANELISTS:

Sarah Marron: *Aven Hospitality*

Janine Louw: *Profitroom*

Jacob Messina: *Stayntouch*

TBA

FACILITATOR:

Samantha Williams: *Profit Room*

12:30 – 13:30 LUNCH

13:30 – 14:30 PANEL DISCUSSION 3

Our Associations (FEDHASA, SATSA, VOASA, SASTRA and TBCSA) and their relevance, with discussions around the impact of the upcoming Municipal Elections in SA and talking to Government.

PANELISTS:

David Frost: *SATSA*

Michael Hagemann: *FEDHASA / African Sky*

Miguel Martins: *SASTRA*

Shaun Lamont: *VOASA / First Resorts*

FACILITATOR:

Dave Milne: *Peermont / TBCSA*

14:45 – 16:00 PANEL DISCUSSION 4

Our need to prepare for the new reality of changing weather systems, managing risk and cover, linked to sustainability and environmental grading requirements, and how we manage to fund these requirements.

PANELISTS:

Nick Konstandoudakis: *SATIB*

Deborah O'Connor: *BDO*

Fabio Nava: *CBRE Excellerate*

Carl Coetzee: *ERO*

FACILITATOR:

Dimitri Syrris: *Baotree*

16:00 – 16:30 PANEL DISCUSSION 5

Calling on Industry to support CSI through Touching Dreams, the drive behind the Think Tank and Gala Dinner, with a need to create employment opportunities for the youth. 100 Think Big Academy Learners starting 1 July 2026.

PANELISTS:

Nonkululeko Sithole: *Custodian, 10 2nd Avenue Boutique Hotel*

Natasha-Lee Shunmugam: *Touching Dreams Ambassador*

Sipho Claassen: *Boundless Group*

2 x Think Big Academy Learners: 25/26

FACILITATOR:

Chris Godenir: *Touching Dreams*

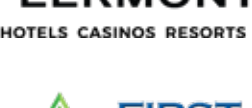
16:30 THANK YOU AND CLOSURE

Business Card Draw: LG TV

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