



HOTEL

FERREUS

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MODERN ART DECO
KRAKÓW OLD TOWN

RULES AND REGULATIONS of the FERREUS Hotel Modern Art Deco*****

INFORMATION ABOUT THE HOTEL

The Ferreus Modern Art Deco Hotel***** is a modern hotel in the art deco style, located in the heart of the city. There are 71 exclusive rooms and suites equipped with the latest technology, a unique restaurant, lobby bar, café, orangery, conference and banquet rooms, Wellness & SPA area, terraces facing Wawel Castle and the Old Town, and a 2-level underground car park. All rooms are equipped with air-conditioning, a safe, dual telephone lines with voice mail, free high-speed Wi-Fi, TVs with multimedia features, as well as an in room tea and coffee making facilities.

§1 SUBJECT MATTER OF THE TERMS AND CONDITIONS

The Rules and Regulations set out the rules for the provision of services, liability and stay on the premises of the Hotel and are an integral part of the contract, which is concluded by making a reservation or paying a deposit, paying the entire amount due for the stay in the hotel, as well as by signing the registration card presented to the Guest at checking in at the hotel Reception.

By performing the aforementioned actions, the Guest confirms that he/she has read and accepted these regulations.

The Rules and Regulations apply for all persons staying at Ferreus Hotel.

The Rules and Regulations are available for review at the hotel Reception and at www.hotelferreus.pl.

§2 HOTEL DAY

1. Hotel rooms are available for hotel days.
2. A hotel day at Ferreus Hotel lasts from 2 p.m. to 12 p.m. (midday) on the following day.
3. The length of a hotel day specified in paragraph 2 may be subject to change depending on the type of room or offer selected by the Guest during reservation and included in the confirmation of the reservation.
4. The wish to extend the hotel day, i.e. early check-in: before 2:00 p.m. or late check-out: after 12:00 noon, are subject to additional fee according to the rules described in these Rules and Regulations in §4 pts. 8, 9 and 10 and should be reported at the stage of making reservation. If such a request was not made at the stage of reservation, it should be made immediately upon arrival at the hotel at the hotel Reception. However, the Hotel does not guarantee the possibility of extending the hotel day free of charge.
5. The hotel reserves the right to refuse to extend the hotel day in case of non-compliance with hotel regulations or unavailability of the guest rooms.

§3 BOOKING AND CHECK-IN

1. The hotel reserves the right to accept the Guests who are adults.
2. A Guest renting a room is required to present a valid photo ID to the Reception clerk at check-in for identification purposes and to complete the Registration Card presented by the Reception clerk and sign it, confirming acknowledgment with hotel Rules and Regulations.
3. Should the Guest refuse to present valid photo ID at check in, Reception clerk may refuse to check the Guest into the Hotel.
4. Persons not checked in to the hotel may stay as the visitors in the Guest's room from 7:00 a.m. to 10:00 p.m., after that time, visitors shall be registered by the Guest at the Hotel Reception.
5. Hotel reserves the right to refuse to extend the stay to the Guest or deny checking the Guest in if during the previous stay, Guest violated the Rules and Regulations, in particular by causing damage to hotel property or the property of other Guests, violated "quiet night time" regulations at the hotel or insulted the other Guests or an employee of the hotel.

6. The hotel may refuse to accept the Guest who, in the opinion of the staff, threatens the Hotel property safety, life safety or may violate or interrupt other Hotel Guests peaceful stay.
7. Guest who wish to extend or shorten their stay beyond the period indicated in the reservations should notify it to the entity or third party through whom the reservation was made.
8. If the reservation was made directly at the hotel, the wish to extend or shorten the stay beyond the period indicated in the reservation should be notified:
 - prior to arrival at the hotel: in writing sent to the e-mail address of the Ferreus Hotel at which the Guest made the reservation (the information to the hotel regarding the extension or shortening of the stay should include the Guest's name, the date of arrival/departure and the reservation number),
 - upon arrival at the hotel: in person at the hotel Reception.
9. The Hotel reserves the right to refuse to extend the hotel stay in case of non-compliance by the Guest with the Rules and Regulations of Ferreus Hotel and in case of failure to make full payment or deposit guarantee in advance for the existing day.
10. The hotel reserves the right to refuse to shorten the stay indicated in the Guest's reservation if the Guest's booking refers to an offer without possibility to cost-free cancellation or if the wish to shorten the stay was made when changes to the reservation were not possible due to the cancellation conditions contained in the Guest's reservation confirmation.
11. Cancellation deadlines and rules are included in the reservation conditions.
12. In the event of non-cancellation of a reservation within the period specified in the terms of booking or the Guest does not arrive at the hotel on the scheduled date, the hotel shall charge the Guest for the first night's accommodation, If the Guest has made a booking without the possibility of cancellation at no cost, the Hotel will charge the Guest for the entirely reserved stay.
13. In the event that a Guest cancels their stay during the course of a hotel day, the hotel will not refund the fee for the started hotel day in question.
14. Advance payments made towards future bookings will be refunded or not, depending on the terms of the reservation made, and in special circumstances their refund shall be subject to the decision of the Ferreus Hotel Management.
15. The Hotel reserves the right to charge a deposit in the amount of the total stay plus the amount of additional services ordered by the Guest during the check-in process and the amount of PLN 200 to secure payment for any additional expenses (e.g. use of the hotel Minibar).

If the Guest declares to pay for their stay in the property by credit card, a 'pre-authorisation' will be processed on the credit card presented by the Guest in the amount specified above. If a Guest declares to pay for their stay at the property in cash, a 'pre-authorisation' will be charged in the amount specified above. The Guest will then receive from the hotel Reception a document confirming the payment of the cash deposit towards the accommodation payment processed upon check-out from the hotel. The cash deposit collected will be released, and the pre-authorisation on the Guest's card will be released during the Guest's check-out after the balance and any additional charges have been verified by a Reception clerk. In order to receive a prepaid invoice/invoice, the Guest should inform the Reception clerk of this fact during check-in or, in the case of advance payment, at the time of booking and provide all the necessary information that need to be included on the invoice: company name, address, NIP. In the absence of the above information, a regular receipt will be issued. Upon request, an invoice will be issued in the guest's name.

§4 SERVICES AND ADDITIONAL SERVICES

1. The Hotel provides services according to its category and standard. In the case of reservations to the quality of services, a Guest is requested to report it to the Hotel Reception which will enable the hotel to react promptly.
2. The hotel guest has access to all services offered on the hotel premises on a continuous and unlimited basis throughout their stay.
3. The hotel is obliged to provide Guests the following:
 - Services according to the category and standard of the hotel,
 - Safety to stay, including confidentiality of information of a Guest stay,
 - Professional and courteous service in all areas of services provided in the hotel,
 - Cleaning room and carrying out necessary repairs of the devices during the Guest's absence, and in the case of his/her presence – only when consented and requested thereby,
 - Technically efficient room, in case of defects the hotel will first try to remove them, if the defect is not possible to rectify, the hotel will make every effort to change the room if possible or otherwise reduce the inconvenience.
4. In addition, at the request of the Guest, the hotel provides the following services free of charge:
 - Providing information related to stay and travel,
 - waking up at the appointed time,
 - keeping money and valuables in the hotel depository during the Guest's stay in the hotel subject to § 6 pt. 4 of the Regulations,
 - storage of the Guest's luggage (the hotel may refuse to accept luggage for storage on dates other than the dates of the Guest's stay at the hotel and items that do not have the characteristics of personal luggage, the hotel also has the right to refuse to store firearms, white weapons and ammunition or any pyrotechnic or hazardous materials and perishable food or medicines that require special storage conditions in the hotel deposit/baggage room).
 - ordering a TAXI,
 - Internet access on the hotel premises.
5. At the request of a guest staying at the hotel with small children, a crib and a bath tub are provided in the room free of charge on the guest request.
6. Children under the age of 7 can enjoy a stay at the hotel at no extra cost, provided they stay in a room with an adult guardian and no request has been made for an extra bed for the child. The hotel reserves the right to refuse to provide an extra beds in certain rooms due to their size and related safety of guests. In the event that the placing of an extra bed is not possible, the hotel will make every effort to change the room, subject to availability.
7. Ferreus Hotel does not provide services related to direct work with children / minors and in particular:
 - does not provide childcare services,
 - education of minors,
 - does not provide leisure activities for minors.
8. Guest may use the unguarded underground car park at an additional cost.
9. The hotel does not make parking spots reservations.
10. The hotel will charge 50 % of the first hotel night for check-in prior to the start of the hotel day beginning at 2 p.m.
11. For late check-out, i.e. after the end of the hotel day lasting until the 12:00 p.m., the hotel:
 - does not charge additional fees when the Guest notifies the hotel reception in advance that he or she wishes to check out by 1 p.m,
 - charges 100 % of the value of the next hotel day in case of checking out after 12:00 p.m. and the Guest does not declare a wish to extend the stay after the end of the hotel day.
12. The hotel has the right to refuse early check-in (before the start of the hotel day) or late check-out (after the end of the hotel day) if circumstances relating to limited availability of guest rooms justify this.
13. The hotel charges an additional fee of PLN 100 per hotel night for checking a guest into a guest room with a dog or cat. This charge is related to the need to disinfect the room and organise additional cleaning after the stay in the hotel room of a guest with a pet.

§5 GUESTS LIABILITY

1. Minors should remain under constant supervision of their legal guardians.

2. Legal guardians are financially responsible for damages caused by minors under their supervision to hotel furnishings or technical equipment.
3. The hotel Guest bears full material liability for any kind of damage or destruction of objects and technical devices of the hotel, arising from his/her fault or the fault of their visitors. The Hotel may charge the Guest of an indemnity nature for the damage or destruction done in accordance with Annexes 1 and 2 to these Regulations.
4. The hotel reserves the right to charge the Guest's credit card after the guest's check-out for any damage caused or if the guest fails to pay for accommodation or other services.
5. The hotel shall have the right to refuse to provide services to a person who violates the provisions of the Rules and Regulations.
6. Each time a Guest leaves a room, for safety reasons, he/she should turn off the taps and close the door to the guest room.
7. For fire safety reasons, it is prohibited to use heaters and other similar devices not included in the room equipment in the hotel rooms, as well as no open flames in the form of candles and similar materials are allowed in the hotel premises.
8. For the safety of the hotel staff and Guests, Guests travelling with animals are required to inform the hotel staff at the reservation stage about it. If this information is not provided at the time of reservation, the hotel Reception must be informed about it latest during check-in.
9. The hotel reserves the right to refuse to check in a Guest travelling with an animal if the presence of the animal may compromise the safety of the other Guests or hotel associates.
10. The Hotel shall have a statutory right of lien on the items brought by the Guest to the Hotel in the event of a delay in payment for the stay or non-payment for services provided.
11. The Hotel Guest agrees that his/her credit card may be charged with the amount of unpaid charges for additional orders and unpaid bills for hotel and restaurant services, as well as for damages to hotel property made by the Hotel Guest, if they have not been paid at the time of the Guest's departure and check-out from the hotel.
12. In the event that the Guest has made a false statement when checking in to the hotel about his/her health condition or quarantine obligation, the hotel shall be entitled to shorten the stay of such Guest. In addition, the hotel will be entitled to charge the Guest for disinfecting and excluding the room from use for a period of 3 hotel days - room quarantine. In the case of a need to check out such Guest, the hotel will be entitled to retain the pre-paid funds.

§6 HOTEL LIABILITY

1. The hotel shall be liable for loss of or damage to items brought in by persons using its services within the scope of the provisions of the Civil Code.
2. Guests should place all valuables, important documents, money and other items of significant value in a safe.
3. The hotel offers the possibility to place these items in a deposit safe located at the Reception free of charge.
4. The Hotel shall only be liable for the loss of or damage to money, securities, valuables or objects of scientific or artistic value if these items have been deposited for safekeeping at the hotel Reception.
5. In the event of damage, the Guest should notify the Reception clerk of the damage as soon as it is discovered.
6. The Hotel reserves the right to refuse to accept items of high value, large sums of money, items threaten security and oversized items that cannot be placed in the hotel deposit, including firearms and small arms, ammunition and any pyrotechnic materials and food and medicines requiring special storage conditions.
7. The Hotel shall not be liable for damage to or loss of a car or other vehicle belonging to a Guest, items left in it or live animals, regardless of whether the vehicle was parked in the hotel car park or outside the hotel premises.

§7 RETURN OF ITEMS LEFT

1. Personal belongings left in the hotel room by Guest leaving the hotel shall be sent back to the address indicated by the Guest at the Guest's own expense.
2. In accordance with the Civil Code, if the Guest does not provide an instruction to return left items to the hotel, the hotel will store these items for a period of 6 months, after which the items will become the property of the hotel.
3. Claims for compensation for damage resulting from the loss of items brought into the hotel shall become subject to a limitation period of one year from the date on which the Guest ceases to use the services of the hotel.

4. The hotel does not store food items, medicines or other items left after the guest's departure that may be damaged or out of date.

§8 COMPLAINTS

1. Guests have the right to submit complaints if he / she notices any deficiencies in the quality of the services provided.
2. All complaints are accepted by the hotel Reception.
3. A complaint should be submitted immediately after noticing any deficiencies in the standard of services provided.

§9 ADDITIONAL PROVISIONS

1. The hotel accepts the presence of pets. Pets are allowed on the hotel premises for an additional fee. The pet owner is obliged to keep the pet in such a way that it does not pose a danger to other Guests and hotel personnel. Pets are not allowed in restaurants and refreshment facilities, with the exception of guide dogs. Dogs of breeds generally considered dangerous must always be walked on a leash and muzzled. The owner of a dog of any breed is obliged, during their stay in the hotel, to walk the dog on a leash and prevent the dog from endangering other hotel guests or disturbing the quiet stay of other Guests of the hotel.
2. Guest is obliged to remove any waste left by the pet on the hotel premises.
3. In the event that due to the presence of a pet in the hotel, it becomes necessary to perform an additional cleaning in the Guest room or other hotel premises, the Guest is obliged to cover the costs of such cleaning or damage caused by the dog.
4. Smoking, including the use of electronic cigarettes and heated tobacco devices, is strictly prohibited within the hotel premises and its immediate surroundings, except in designated areas near the main entrance with ashtrays provided. In case of violation of the smoking ban, the hotel has the right to impose a fine of PLN 1,000 on the Guest.
5. Hazardous items: weapons and ammunition, flammable materials, explosives, illuminants and other materials deemed hazardous may not be stored in hotel rooms.
6. Sales canvassing and door-to-door selling are prohibited on the hotel premises.
7. The hotel's night-time quiet hours are from 10 p.m. to 6 a.m.
8. Excessive noise in the hotel premises, causing unpleasant odors and other activities that may disturb, harm or interfere with other hotel Guests stays at the premises are prohibited.
9. Guests are not permitted to make any changes to the hotel rooms and common areas of the hotel with their furnishings, other than a minor rearrangement of furniture and equipment that does not affect their functionality and safety of use.
10. The hotel is not responsible for photographs taken on the premises and made available online by members of the public not connected with the hotel.
11. Personal details:

In accordance with Regulation Articles 13(1) and (2) and 14 of the General Data Protection Regulation of 27 April 2016, we inform you that:

1. The administrator of your personal data is Stalprodukt S.A. with its registered office in Bochnia, 32-700, ul. Wygoda 69. Contact address: info@hotelferreus.pl.
2. A Data Protection Officer has been appointed, who can be contacted via the following address e-mail address inspektor@stalprodukt.pl on any matter concerning the processing of personal data.
3. If the data has not been provided directly to the Administrator, it has been provided by the provider of the booking system, the other hotel stay organizer you are using or by your employer.
4. The purpose of processing your personal data is:
(a) the performance of a contract for the provision of hotel services (hereinafter: 'Contract'), as well as to take the necessary steps at your request prior to the conclusion of the Contract (Article 6(1)(b) of the PDO),
(b) the performance of contracts for services other than those indicated in point a) above and provided at your request in connection with your stay in the hotel, and to take the necessary steps prior to concluding such contracts (Article 6(1)(b) RODO),
(c) fulfilment of the Administrator's legal obligations, such as issuing and storage of invoices (Article 6(1)(c) RODO),
(d) the assertion of possible claims, as well as the protection against your claims; to carry out direct marketing (Article 6(1)(f) RODO).
5. The recipients of your personal data will be entities authorized to do so by law, travel agencies, the company servicing the Administrator's IT systems.
6. Your personal data will be processed for a period of 5 years calculated from the end of the calendar year in which the contract was signed. Data processed in connection with connection with the assertion of claims will be processed until the statute of limitations for claims.
7. Where the basis for the processing of personal data is the legitimate interest of the controller or the voluntary consent of the data subject, the data will be stored until the date on which you raise a legitimate objection or withdraw your consent.

8. You have the right to request access to your personal data, as well as the rectification (amendment) of your personal data. You also have the right to request erasure or restriction of processing, data portability, to object to processing, and, to the extent that data is processed on the basis of consent, the right to withdraw it, as well as the right to lodge a complaint to the supervisory authority dealing with personal data protection, i.e. the President of the Office for Personal Data Protection.

Annexes to the Hotel Rules and Regulations:

Appendix No. 1

Pricelist of hotel penalties.

For each single incident:

1. Smoking in prohibited areas - PLN 1 000.00.
2. Disturbing the night-time quiet - (equivalent to the repaired damage caused to another guest).
3. Cleaning up vomit or other physiological excrement - PLN 1,000.00.
4. Damaged items of equipment according to the valuation.
5. Hired hotel umbrella not returned to the hotel reception - PLN 55.

Appendix No. 2

Price list of standard equipment provided in each guest room.

In the event that an assortment is found to be missing from a guest room, as noted after the Guest's departure, the hotel reception will charge the Guest the amount indicated in the table below:

Price list of equipment:	Price gross PLN
Kettle with tray	200,00
Hanger	40,00
Bin in the bathroom	200,00
Hairdryer	400,00
Quilt	400,00
Pillow	200,00
Bathrobe	400,00
Large towel	160,00
Small towel	80,00
Foot towel	50,00

RULES AND REGULATIONS OF THE FERREUS HOTEL UNDERGROUND PARKING GARAGE

§1 TYPE OF PARKING

1. The underground garage is an unguarded, paid parking lot.
2. By entering the parking area, the user enters into a rental agreement with the hotel for the use of a parking space, as per the price list available at the Hotel Reception.

§2 LIABILITY OF THE PARKING OWNER

The parking owner is not liable for the loss or damage of vehicles located in the parking area, nor for the loss or damage of items left in the vehicles, except for damages resulting from the fault of the parking owner.

§3 USER'S RESPONSIBILITY

1. The parking user is liable for damages caused by them to the parking owner or third parties within the parking area.
2. The parking user is responsible for contamination of the parking area caused by leaks of fuel, oil, or other vehicle fluids, as well as other contamination resulting from the user's actions.
3. The parking user must promptly report any damages mentioned in §3 points 1 and 2 to the hotel reception before leaving the parking area.
4. The parking user is required to lock the parked vehicle and utilize any available security systems while the vehicle remains in the parking area.

§4 PARKING FEES

1. Upon entering the parking area, the user must collect a parking ticket from the machine located at the parking entrance.
2. The parking fee is determined according to the price list available at the Hotel Reception.
3. Payment for parking must be made before exiting the parking area based on the parking ticket, at the Hotel Reception.
4. In the event of a lost parking ticket, an additional fee of PLN 120 may be charged.

§5 PARKING USAGE CONDITIONS

1. Vehicles may only be parked in designated parking spaces, except for spaces reserved for specific entities and appropriately marked.
2. Vehicles parked in unauthorized or reserved spaces, or blocking the exit of another vehicle, may be towed at the cost and risk of the parking user.
3. If a vehicle occupies more than one parking space, an additional fee equivalent to the parking fee for the additional occupied space will be charged.
4. The parking user must adhere to traffic light signals within the parking area and comply with instructions from the Hotel Reception and hotel staff.
5. In cases of threats to life, health, or property of significant value, the parking owner is authorized to remove the vehicle from the parking area.

§6 SAFETY REGULATIONS

1. Drivers must comply with the traffic rules outlined in the Road Traffic Act of June 20, 1997.
2. A speed limit of 5 km/h applies within the parking area.
3. Vehicles meeting the following criteria are prohibited from entering the parking area:
 - a) Vehicles equipped with LPG gas systems,
 - b) Vehicles exceeding a height of 1.9 meters,
 - c) Vehicles with a total weight exceeding 3.5 tons,
 - d) Vehicles with leaking systems,
 - e) Vehicles transporting firearms or hazardous materials, particularly flammable, explosive, or corrosive substances.

RULES AND REGULATIONS OF THE HOTEL SAFE DEPOSIT

1. Hotel Guests may store valuable items in the hotel safe for the duration of their stay.
2. The hotel reserves the right to refuse the deposit of items of significant value, large sums of money, items posing safety risks, or oversized items that cannot be stored in the deposit, including firearms, ammunition, edged weapons, pyrotechnic materials, as well as food and medicines requiring special storage conditions.
3. The hotel is not liable for valuable items not deposited in the hotel safe but left in hotel rooms or other areas of the hotel unattended.
4. The deposit box is opened exclusively by hotel Reception.
5. The hotel maintains a detailed record of items deposited by the Guest.
6. Hotel Guests are required to collect their items stored in the hotel safe no later than the day of their departure/check-out from the hotel.
7. Items not collected from the deposit will be stored for a period of one month after the Guest's departure and then sent to the guest at their expense to the address provided.
8. The hotel assumes responsibility for the security and access to the hotel safe. In the event of the loss of deposited items due to the fault of hotel staff, the hotel accepts liability for those items up to an amount not exceeding the equivalent of USD 1,000.
9. Guests using the hotel safe must report any complaints regarding the deposited items prior to checking out and confirm that they are required to document the value of any lost items.

RULES AND REGULATIONS FOR ROOM SERVICE

1. Room Service involves the delivery of food and beverages to the guest room on a Guest request.
 1. Room Service is provided based on the Room Service Menu available in guest rooms and the Breakfast Menu card hanging on the wardrobe hook at the entrance to each guest room.
 2. The phone number for placing orders, as indicated in the Room Service Menu, is an internal number: 4305, accessible from any internal phone in the Guest room.
 3. These services are available to hotel Guests during the hours specified on the Room Service Menu and the Breakfast Room Service Menu. The availability of the offer and its hours may be subject to change.
 4. An additional fee of PLN 90 applies for breakfast delivery via Room Service to the guest room, on top of the standard price of breakfast served in the hotel's breakfast restaurant.

5. For meals listed in the Room Service Menu, an additional fee of PLN 25 is charged for each Room Service order.
6. Room Service is an extra paid service. To ensure smooth delivery, the Guest should provide a valid payment method upon check-in or settle the payment for the service during its provision in the Guest room.

REGULATIONS FOR USING THE SWIMMING POOL

1. The pool is available only for the hotel Guests.
2. Entering the pool area is considered an acknowledgment and acceptance of the terms of this policy and the rules of the Ferreus Modern Art Deco Hotel.
3. The pool is open daily from 4:00 PM to 10:00 PM. The hotel reserves the right to change the opening hours and, in cases of breakdowns or maintenance work, to temporarily close the pool without an obligation to compensate Guests.
4. Pool use is permitted only during the designated opening hours.
5. The pool depth is fixed at a maximum of 120 cm, as indicated on the pool area.
6. The number of people allowed in the pool simultaneously is limited for safety reasons and cannot exceed 8 persons at the same time.
7. Pool water features include:
 - 4-station bench;
 - Ring.
8. Before entering the bathing area, users must leave outerwear and change into slippers (or beach footwear) in the changing room, where they should also change into swimwear.
9. Pool entry is permitted only in appropriate swimwear: one- or two-piece swimsuits for women and body-fitting swim trunks for men.
10. Before using the pool facilities, Guests should thoroughly shower.
11. Guests should shower thoroughly after each use of the restroom.
12. It is prohibited to bring food, beverages (including alcoholic beverages), or sharp and dangerous items into the pool area, especially glass objects (including cosmetics in glass containers or drinks).
13. Children under 14 are not allowed to use the pool without adult supervision.
14. Children under 3 may use the pool only if wearing special swim diapers.
15. The following individuals are prohibited from using the pool:
 - Persons under the influence of alcohol or drugs;
 - Individuals in poor health, which could pose a risk to themselves or others;
 - Those suffering from upper respiratory conditions or breathing difficulties;
 - Individuals with open wounds or skin conditions, such as fungal infections or rashes;
 - Epileptics;
 - Individuals with contagious diseases;
 - Persons allergic to disinfectants;
 - Those with cardiovascular insufficiency;
 - Individuals with urinary or excretory conditions;
 - Those with balance disorders;
 - Persons displaying aggressive behavior.
15. Individuals in poor health, with limited mobility, or feeling unwell, as well as pregnant women, should exercise special caution when using the pool and its facilities. The Ferreus Modern Art Deco Hotel is not responsible for any consequences of pool use by these individuals.
16. Pool use is allowed only in the presence of lifeguards.
17. Swimming is not permitted during temporary lifeguard absence.
18. Compliance with lifeguard instructions is mandatory.
19. The following activities are strictly prohibited in the pool area:
 - Running;
 - Jumping into the water;
 - Consuming alcohol or other stimulants;
 - Eating food or chewing gum;
 - Raising false alarms;
 - Leaving small children unsupervised;
 - Entering lifeguard stations;
 - Using rescue equipment for purposes other than intended;
 - Damaging pool equipment;

- Contaminating pool water.
20. Anyone who deliberately or inadvertently contaminates the pool will be charged for the water replacement costs. In the case of children, responsibility rests with the child's guardian, or, for groups, with the group supervisor.
 21. A series of short whistle blasts from lifeguards signals an alarm and requires all guests to immediately leave the pool area.
 22. During an alarm or when receiving verbal instructions from lifeguards or hotel staff, all guests must follow their commands without question.
 23. The hotel is not responsible for valuables lost on the premises.
 24. The hotel is not liable for accidents resulting from non-compliance with pool regulations.
 25. Complaints and suggestions may be submitted in writing at the Hotel Reception or sent via email to: info@hotelferreus.pl.
 26. Persons who do not comply with pool regulations will be removed from the spa area.
 27. Matters not covered by these regulations are governed by the Civil Code.

RULES AND REGULATIONS FOR THE USE OF THE SAUNA AREA

1. The sauna area of the Ferreus Hotel consists of a Finnish sauna, a Steam sauna and a Rose sauna.
2. The right to use the sauna area on their own is granted to Hotel Guests who are at least 18 years old.
3. Entering the sauna area is considered to be equivalent to reading and accepting the provisions of these rules (regulations for the use of the sauna area) and regulations and the rules of the Hotel Ferreus Modern Art Deco.
4. Children and minors may use the sauna area only when accompanied by an adult.
5. Entry to the sauna area is allowed only in hotel slippers or flip-flops.
6. The saunas should be used in accordance with their intended purpose, exclusively as a form of wellness. The furnishings of the sauna area and the shower are not to be damaged or contaminated.
7. The staff of the Hotel Ferreus Modern Art Deco has the right and duty to check the cleanliness and efficiency of the sauna equipment at any time, even during use by guests.
8. It is forbidden to bring sharp objects, glass and own equipment, beverages (especially alcoholic beverages) and food into the saunas.
9. During the stay in sauna, visitors are obliged to behave appropriately and culturally.
10. Visitors who do not obey the rules and regulations or visitors whose state indicates consumption of alcohol, intoxicants or drugs are not allowed to use the sauna.
11. Guests who do not comply with the regulations and guests whose state indicates consumption of alcohol, intoxicants or doping substances will be asked to leave the sauna area and the entire spa area.

STEAM SAUNA

1. All persons using the steam sauna are obliged to familiarize themselves with and be subject to the following regulations.
2. Observance of these regulations is supervised by lifeguards and other designated pool staff. All persons using the sauna are obliged to strictly comply with their instructions.
3. Swimming attire/shorts are compulsory in the sauna complex.
4. You are required to wash your body thoroughly and dry yourself before entering the steam sauna.
5. Pool shoes must be left outside the sauna area.
6. Four persons are allowed inside the steam sauna at the same time.
7. During the stay in the sauna, no creams, oils etc. may be applied to the body and face.
8. No physical activity is recommended after a stay in the sauna.
9. If you feel unwell in the sauna, leave the cabin immediately and inform the lifeguard for assistance.
10. It is recommended to use the sauna in the company of another person so that you can be helped immediately if you feel unwell.
11. In the steam sauna, it is forbidden:

- to bring in and use mobile phones and any device for recording images or sound,
 - touching or tampering with electrical and heating equipment,
 - enter structural elements of the sauna not intended for this purpose,
 - damage or deface equipment,
 - indecent or socially recognized behavior or behavior that is indecent or offensive,
 - use the sauna wearing earrings, jewelry, chains, watches, glasses and contact lenses,
 - bringing in food, glass, drinks – especially drinking alcoholic beverages.
12. Only healthy persons may use the sauna. If in doubt, the prospective user should consult a doctor.
 13. Contraindications to the use of the sauna are:
 - fever, heart disease, high blood pressure, strokes, vascular diseases, intense skin diseases, inflammations of the internal organs, epilepsy and thyroid disease,
 - other diseases or conditions not listed above, if sauna bathing can have an adverse effect on their course (in cases of doubt, the user should consult a doctor beforehand),
 - pregnancy.
 14. Persons using the sauna despite health contraindications do so solely at their own risk. The operator of the facility is not liable for any consequences resulting from the use of the sauna despite health contraindications.
 15. Each time you leave the sauna, you should wash and cool down in the shower, choosing a water temperature that suits you. During the break in the procedure as well as after the sauna session, it is advisable to rest and replenish your body with fluids.
 16. If you have any doubts about your health condition allowing you to use the sauna, you should consult your doctor.
 17. The operator of the swimming pool facility is not liable for health consequences resulting from the use of the sauna and from non-compliance with these regulations.
 18. Steam sauna operates at a temperature of 40°C.

FINNISH AND ROSE SAUNA

1. All users of the dry sauna must familiarize themselves with and adhere to the following regulations.
2. Lifeguards and other designated pool staff are responsible for enforcing these rules. All sauna users are obliged to follow their instructions unconditionally.
3. Swimwear or swim trunks are required in the sauna area.
4. Before entering the dry sauna, users should thoroughly wash their bodies and dry off completely.
5. A personal towel must be used in the dry sauna to avoid direct contact with wooden surfaces. Users should sit on a towel and keep their feet on it. The towel should be positioned so that no part of the body touches the seating surface directly.
6. Pool footwear must be left outside the sauna.
7. A maximum of 4 people are allowed inside the sauna at the same time.
8. Applying creams to the body and face is not permitted while in the sauna.
9. Physical activity is not recommended immediately after using the sauna.
10. If experiencing any discomfort while in the sauna, users should leave immediately and inform the lifeguard for assistance.
11. It is recommended to use the sauna in the company of another person to enable immediate assistance in case of discomfort.
12. In the steam sauna, the following is prohibited:
 - Bringing and using mobile phones or any devices that record images or sound,
 - Touching or tampering with electrical and heating devices,
 - Climbing on any sauna structures not designated for that purpose,
 - Damaging or destroying equipment,
 - Engaging in inappropriate or offensive behavior,
 - Wearing jewelry, such as earrings, chains, watches, glasses, and contact lenses,
 - Bringing food, glass, drinks and drinking alcoholic beverages.

13. Only healthy individuals may use the sauna. If in doubt, potential users should seek a doctor's opinion.
14. Sauna use is contraindicated for individuals with:
 - Fever, heart disease, hypertension, stroke, vascular diseases, severe skin conditions, inflammation of internal organs, epilepsy, and thyroid conditions,
 - Other health issues not listed if the sauna may adversely affect them (in uncertain cases, users should consult a doctor beforehand),
 - Pregnancy.
15. Those who use the sauna despite health contraindications do so at their own risk. The facility management is not liable for any consequences arising from the use of the sauna against medical advice.
16. After each sauna session, users should wash and cool down under the shower, adjusting the water temperature as desired. During breaks and after completing the sauna session, resting and rehydrating are recommended.
17. In case of any health concerns regarding sauna use, users should consult a doctor.
18. The facility management is not responsible for any health issues resulting from sauna use or for consequences arising from non-compliance with these rules.
19. Finnish sauna operates at a temperature of 90°C.
20. Rose sauna operates at a temperature of 65°C.