



GLASGOW
GROSVENOR
HOTEL

PUBLIC EVENT BOOKING TERMS & CONDITIONS

Full payment is required at the time of booking.

You can also book via telephone on 0141 341 6555 during office hours.

All payments must be made via the main party organiser—multiple individual payments are not permitted via direct payment to hotel. It is the responsibility of the main party organiser to ensure any balances are paid on time; all payments should be made directly to the hotel.

Any alteration or request to amend a booking must be submitted in writing directly to the hotel. Changes can only be made by the lead booker.

Cancellations received within 28 days of the event will not be refunded or transferred. Cancellations made out with this period will receive a partial refund of the ticket price, less a £15.00 per person cancellation fee.

All cancellation requests must be submitted in writing.

GROUP DINING / SEATING ALLOCATIONS

Groups of fewer than 12 guests may be allocated to a table with other parties. Seating requests can be submitted; however, these cannot be guaranteed.

DRINKS PRE-ORDERS

Please contact the Hotel directly to arrange this service events@ggotel.co.uk

Drinks pre-orders must be paid in full at the time of ordering and will be placed on your table prior to arrival.

Pre-orders are available up to 72 hours before your event.

Management reserves the right to amend the drinks pre-order list without prior notice, subject to stock availability.



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Please note: Any alcohol consumed on the premises must be purchased on-site. The hotel reserves the right to confiscate any alcohol not purchased on the premises.

MENUS & DIETARY REQUIREMENTS

All events feature a set dinner menu, which is subject to change without notice. Both the main course and dessert are **gluten-free**, and a vegan option is always available.

Please include any dietary requirements in your booking notes, or contact the events team on 0141 341 6555 at least 3 days prior to your event.

DISCLAIMER

Management reserves the right to refuse admission.

All events are strictly over 18s only, unless otherwise stated.

Events close 3 days prior to the event date; no amendments can be made after this time.

A dress code applies to all events; trainers and sportswear are not permitted.

The hotel cannot be held liable if a performer is replaced with a suitable alternative due to unavailability.

We reserve the right to cancel advertised entertainment due to circumstances beyond our control.

The hotel reserves the right to cancel, amalgamate, or relocate any event to a smaller function suite or restaurant if required.

The hotel reserves the right to conduct bag searches.

Glasgow Grosvenor Hotel

1-9 Grosvenor Terrace

G12 0TA

Reception: 0141 339 8811

Events Office: 0141 341 6555

Email: events@gghotel.co.uk