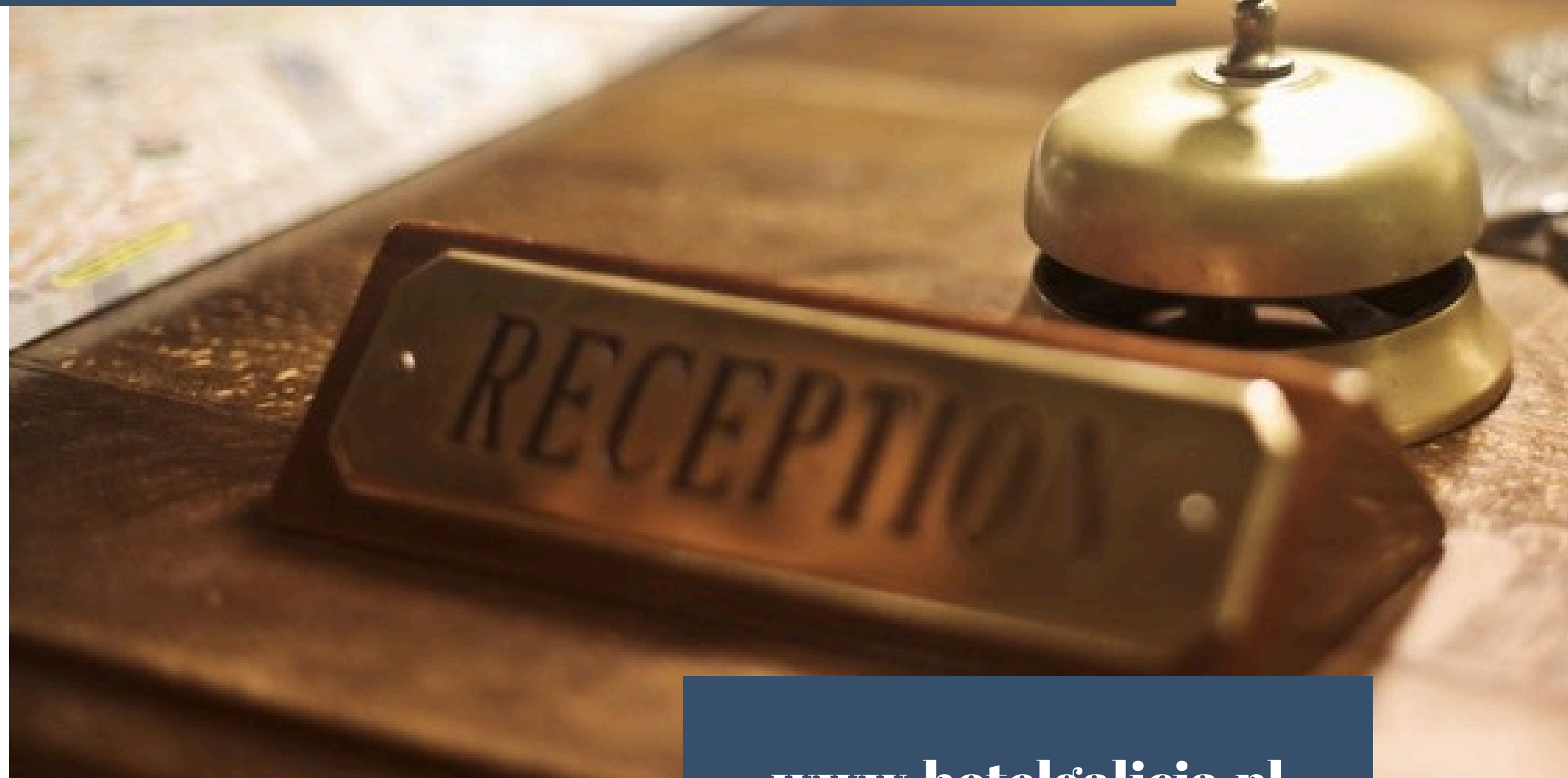


HOTEL

HOTEL INFORMATION



www.hotelgalicja.pl



HOTEL GALICJA SPA

WIELCZKA

EN



www.hotelgalicja.pl

WELCOME TO HOTEL GALICJA SPA

Dear Guest!

Thank you very much for choosing Hotel Galicja SPA in Wieliczka. Your stay with us will be a truly exceptional experience.

Considering the diverse profile of our guests—families with children, athletes, individual travelers, SPA visitors, and MICE groups—we have tailored our hotel offer to meet your expectations.

Our prime location, combined with an experienced team, is the key to our success.

We truly appreciate your presence and thank you for being with us!



www.hotelgalicja.pl

WELCOME TO HOTEL GALICJA SPA

A Place That Will Surprise You #LetYourselfBeSurprised #dajsiezaskoczyc

Our Mission – Your Comfort, Your Relaxation, Your Unforgettable Moments

In the heart of picturesque Wieliczka, we have created a place that combines the best of everything – traditional Polish hospitality, a relaxing atmosphere, and top-tier luxury. Hotel Galicja SPA Wieliczka is more than just elegant interiors and excellent service; it is a sanctuary where you can fully unwind, pause for a moment, and cherish what truly matters.

We want every stay with us to be more than just accommodation – it should be a journey filled with harmony, relaxation, and unforgettable emotions. We pay attention to every detail to ensure your comfort, peace, and exceptional experiences – from carefully designed interiors and exquisite cuisine to rejuvenating treatments in our exclusive SPA. This is a place you will want to return to because it is simply unforgettable.

#LetYourselfBeSurprised

#DajSieZaskoczyc



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WELCOME TO HOTEL GALICJA SPA

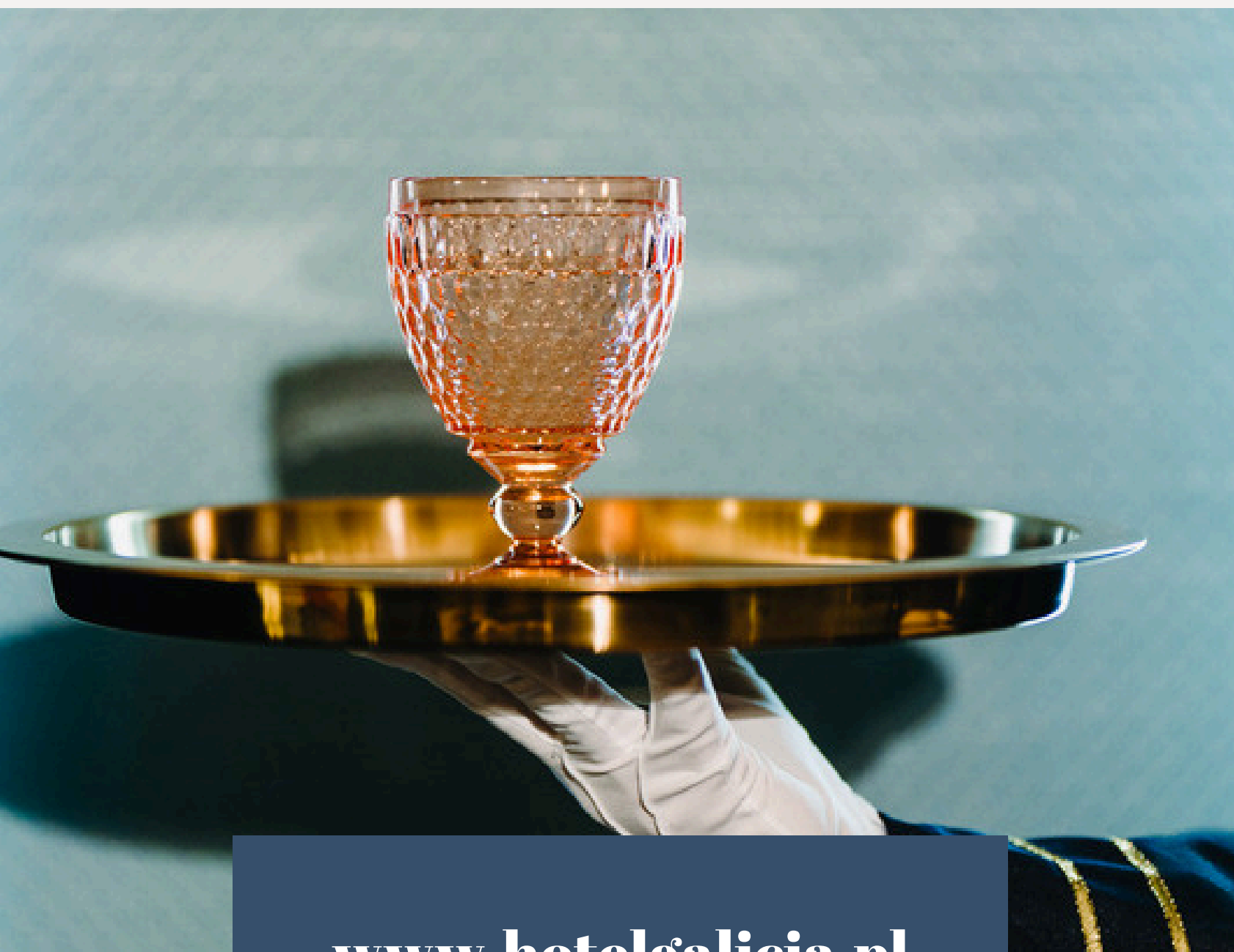
Our Vision – A Place You’ll Always Want to Return To

Imagine a hotel where every detail is designed to make you feel truly special. A place where history meets modern design, and where professional service makes you feel right at home. Our goal is for Hotel Galicja SPA Wieliczka to become an icon of luxury relaxation in Małopolska – a destination that not only delights but also inspires.

We are not just a hotel – we are a space full of magic, where you can immerse yourself in a world of relaxation, explore the richness of local attractions, and savor every moment. We want our hotel to be your first choice, whether you’re looking for a romantic weekend, a family getaway, or a moment of tranquility in a luxurious SPA.

#LetYourselfBeSurprised

#DajSieZaskoczyc



www.hotelgalicja.pl

WELCOME TO HOTEL GALICJA SPA

Our Values – Your Guarantee of an Exceptional Stay

♥ Heartfelt Hospitality – A warm smile, kindness, and attention to every detail will make you feel right at home.

☀ Professionalism & Passion – Our team is dedicated to ensuring your comfort at the highest level, meeting even the most demanding expectations.

🏛 Blending Tradition with Modernity – A hotel with soul, where history intertwines with contemporary design and innovative solutions.

🌿 Sustainability & Eco-Friendliness – We care for the environment by implementing eco-friendly solutions and promoting a healthy lifestyle.

🎯 Personalized Approach – Every guest is unique to us – we tailor our services to your needs so you can truly feel special.

Hotel Galicja SPA Wieliczka is more than just a place to stay – it's an experience worth discovering.

Relax. Unwind. Savor the moment.

#LetYourselfBeSurprised ✨

#DajSieZaskoczyc ✨

BASIC INFORMATION

PHONE NUMBERS

Internal Calls:

- Reception: 100
- BAR/Restaurant: 44
- To connect to another room:
Room number/phone number

Emergency Numbers:

Police: 997

Fire Department: 998

Ambulance: 999

Emergency Number: 112

HOTEL INFORMATION

Hotel Check-In and Check-Out

The hotel check-in begins at 16:00, and check-out is at 11:00 the following day. Extension of the stay is subject to an additional charge. Please contact the reception no later than 09:00 for any extensions.

Reception

Level o, Our staff is available 24/7 to assist guests. Reception phone number: +48 12 291 40 40.

Wireless Internet

Free Wi-Fi is available throughout the property. The login password can be obtained at the reception.

Solna Grota Restaurant

Breakfast: Monday to Friday from 7:00 AM to 10:00 AM, Weekends: 8:00 AM to 10:00 AM

The à la carte restaurant is open daily depending on the season:

- April to October: 12:00 PM to 10:00 PM
- November to March: 2:00 PM to 8:00 PM
- (Orders are accepted up to 30 minutes before closing.)

Room Service (upon request)

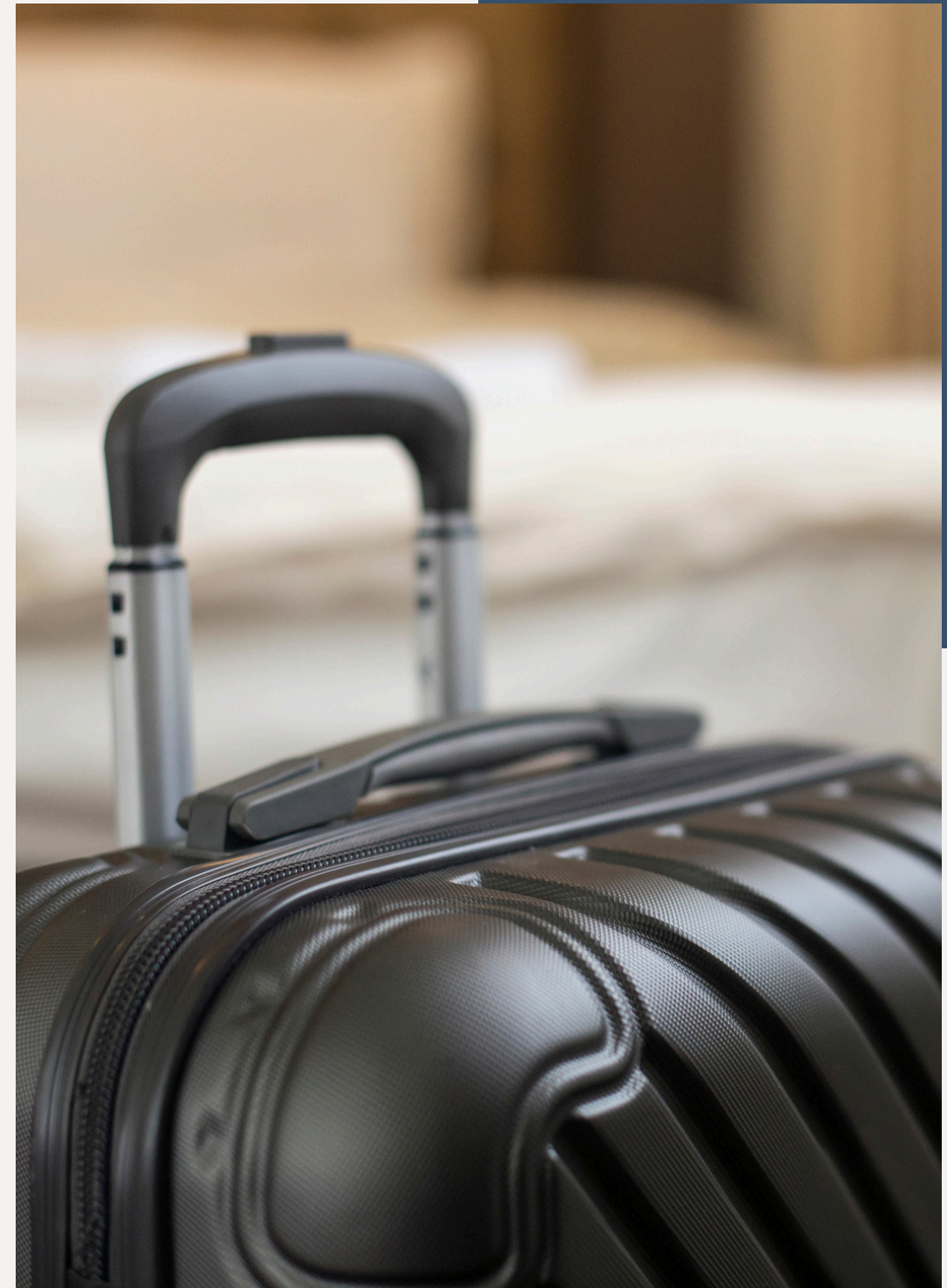
Room service is available from 6:00 AM to 12:00 AM. To place an order, please call extension 100. A 20% service charge will be added to your order.

SPA / Sauna / Treatment Rooms

Please contact the reception to make a reservation at extension 100.

Bathrobe

Available for rent at the hotel reception for 20 PLN per item, per stay.



BASIC INFORMATION

HOTEL INFORMATION

Deposit

Available free of charge at the reception for hotel guests.

Parking

Outdoor parking is available at a rate of 30 PLN per day. To use the parking, please visit the reception to obtain a parking card.

Children's Stay

Special amenities for children at Hotel Galicja SPA Wieliczka:

- Children's play area
- Restaurant: high chairs, child-safe dishware, bibs
- Baby cots (available for rent at the reception)
- Board games, educational games, and books (available for rent at the reception)

ADDITIONAL INFORMATION

Taxi

Please order a taxi at the reception.

Recreation

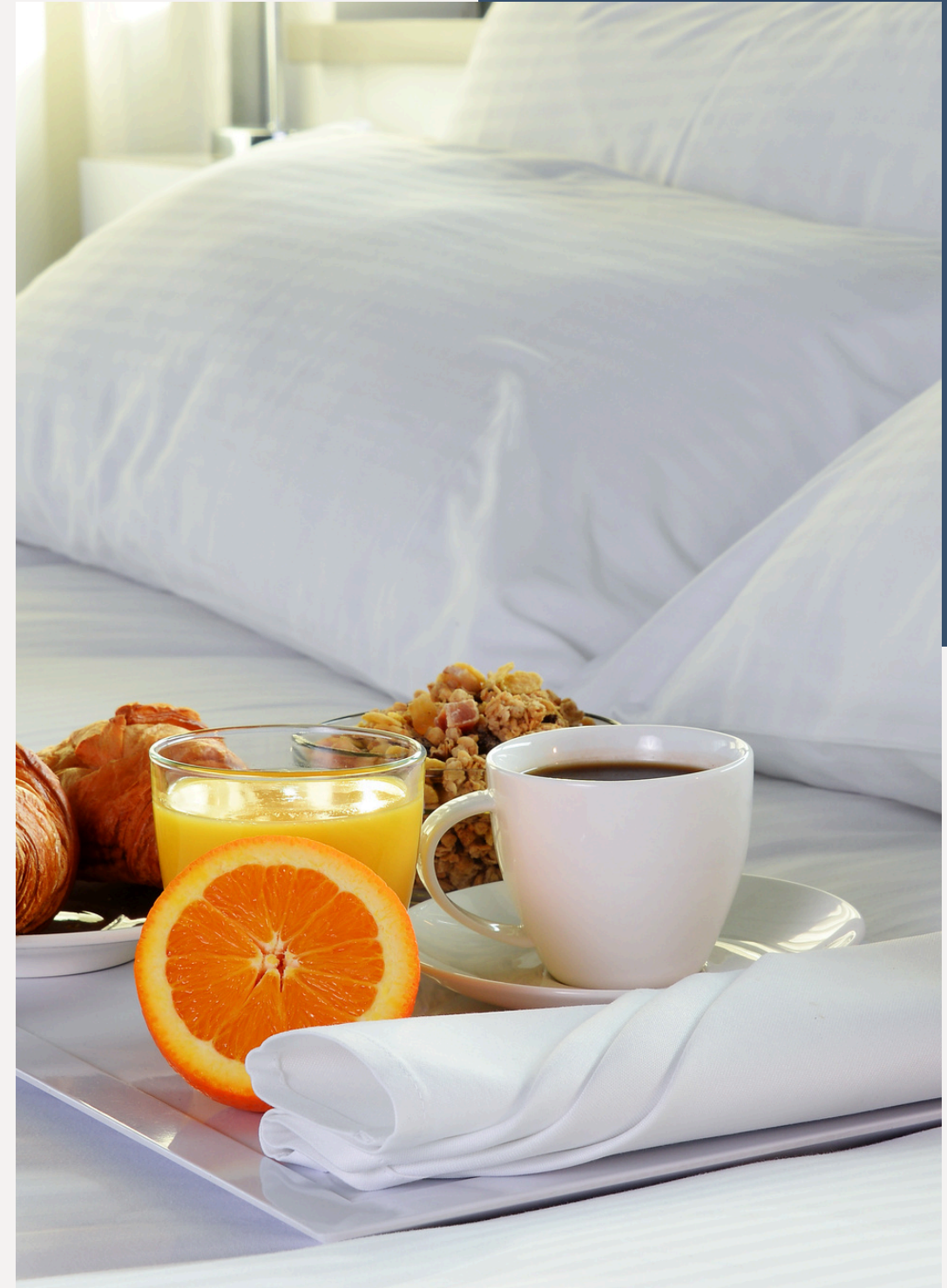
Nordic Walking poles are available for rent on the premises. For more information, please contact the reception at extension 100.

Pets

The hotel accepts pets, including gentle breed dogs and cats. The fee is 50 PLN per day.

Laundry and Ironing Services

The hotel offers laundry services (additional charge). An ironing board and iron are available for free. Please contact the reception at extension 100 to request them.



BASIC INFORMATION

ADDITIONAL INFORMATION

Wake-Up Call on Request

Please contact the reception at extension 100. This service is free of charge.

Lunch Box

For guests leaving the hotel before the scheduled breakfast time, the restaurant will prepare a packed breakfast for your journey. Requests must be made to the reception by 6:00 PM on the day prior to departure.

Comments and Requests

All comments and requests should be addressed to the reception.

Additional Services

The hotel offers billiards, a sauna, and darts (additional charges apply). Please contact the reception at extension 100 for more information.

Lost and Found

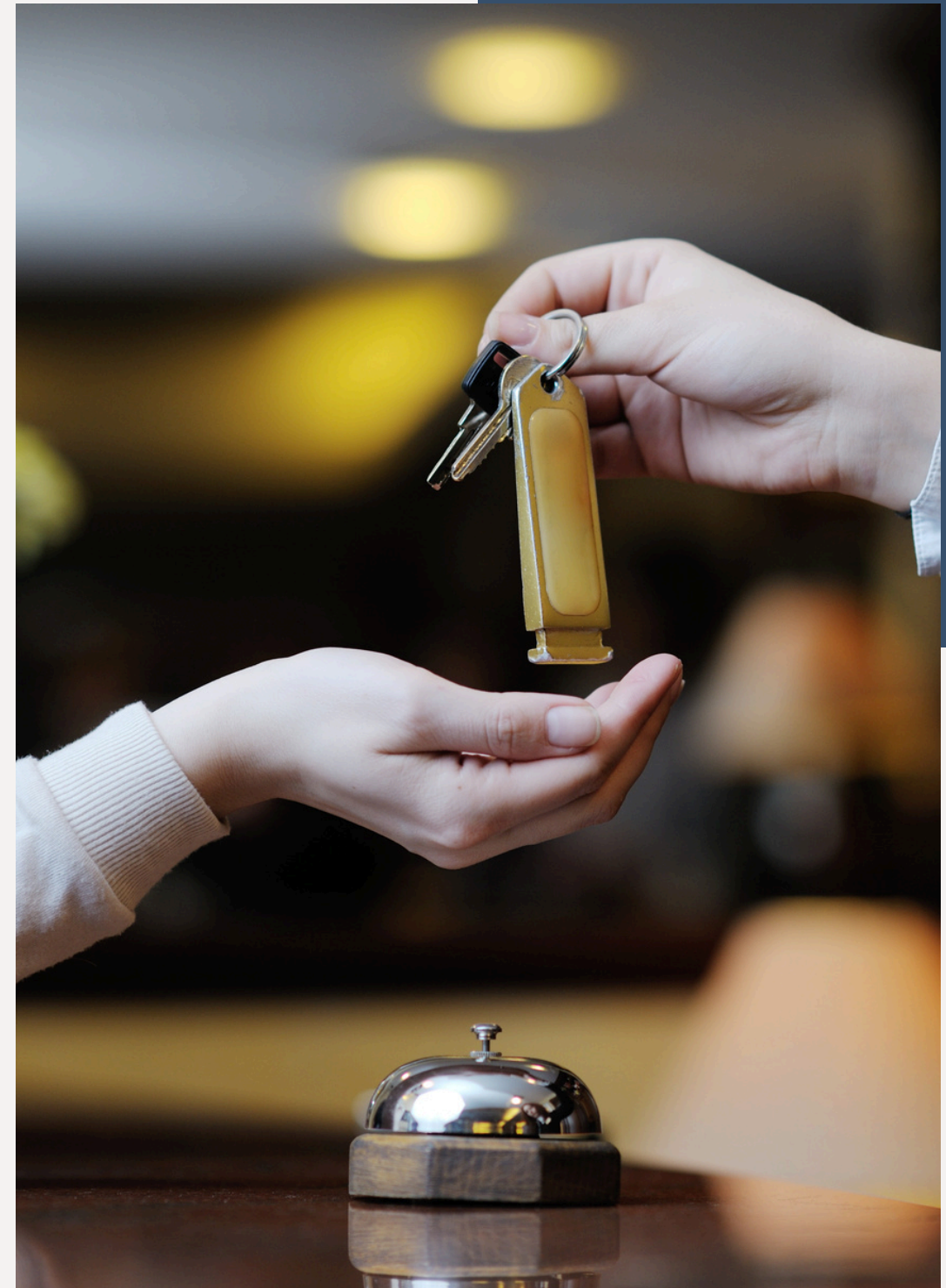
If you have lost any items during your stay, please contact the reception. We keep lost property for a period of 30 days.

Safety and Security

For your safety, the hotel is equipped with a modern fire alarm system and surveillance cameras in common areas. The emergency exits are clearly marked throughout the building.

Payment Methods

We accept cash, credit cards, and electronic payments. Please settle your bill before check-out.



BASIC INFORMATION

NEAREST HELP

Clinic

Samodzielny Publiczny Zespół Lecznictwa Otwartego w Wieliczce,
Szpunara 20, Wieliczka
Phone: +48 12 278-28-24

Hospitals

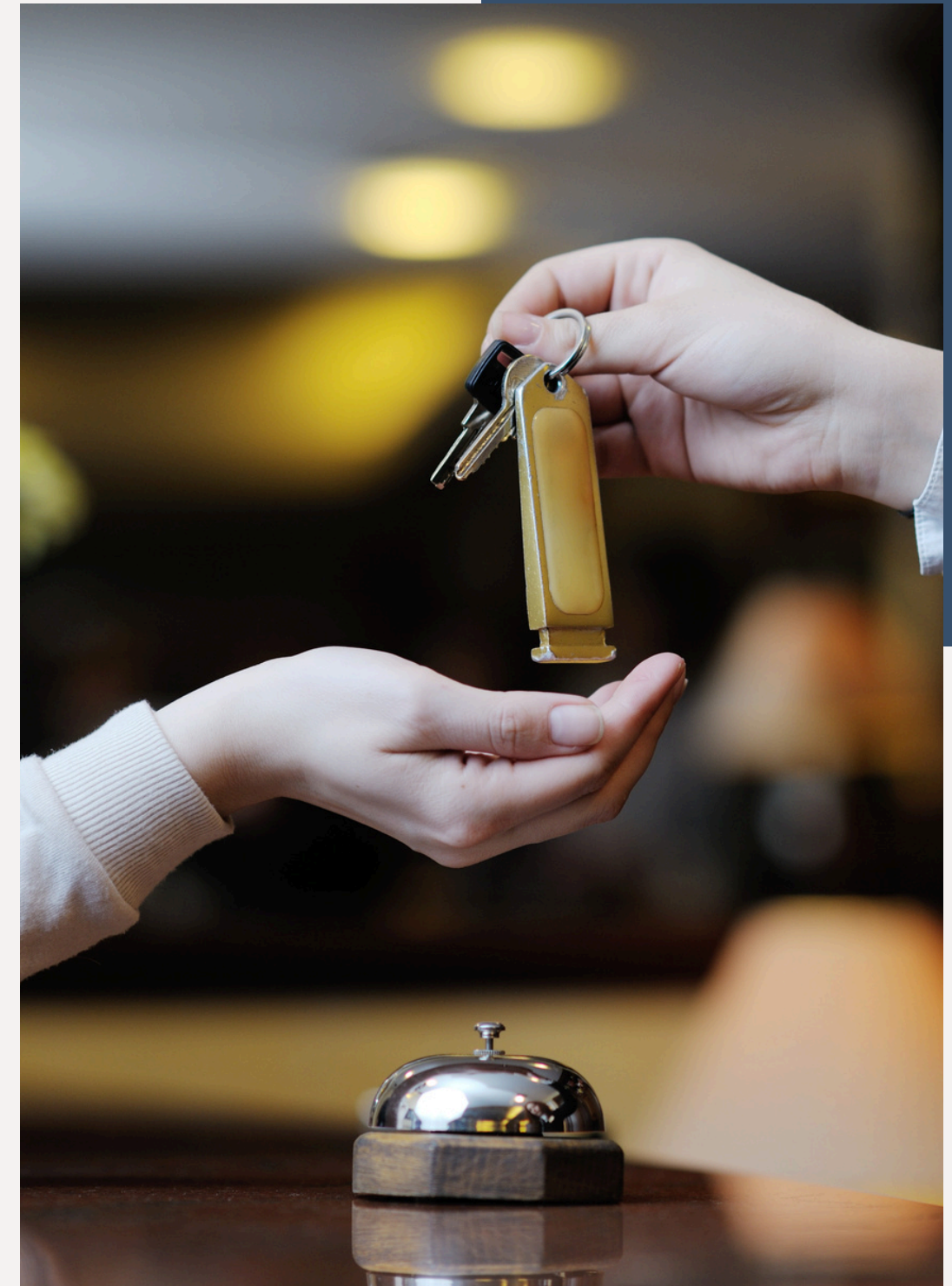
- University Children's Hospital in Kraków, Wielicka 265, 30-663 Kraków, Phone: +48 12 658 20 11
- University Hospital in Kraków, Macieja Jakubowskiego 2, 30-688 Kraków, Phone: +48 12 400 10 00

Pharmacy

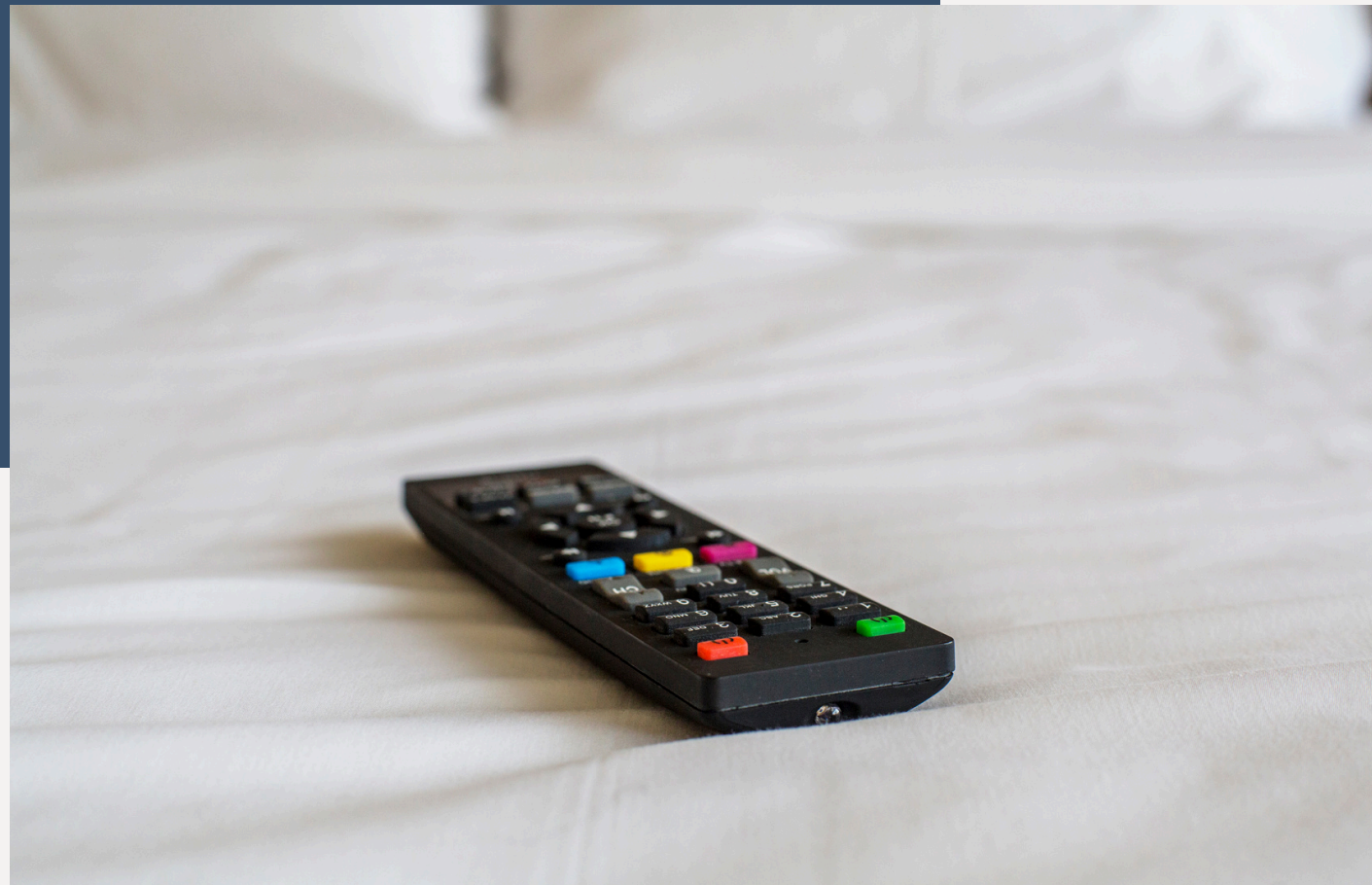
Please contact the reception at extension 100 for assistance.

Veterinary

Lecznica Weterynaryjna S.c. Zbigniew Walosik, Łukasz Pankiewicz,
Warzycka 37, Wieliczka
Phone: +48 12 278 14 86



LIST OF TV CHANNELS



KANAŁY

DIGITAL TV

1. TVP 1 HD
2. TVP 2
3. TVP 3 KRAKÓW
4. POLSAT
5. TVN
6. TV 4
7. TV PULS
8. TVN 7
9. PULS KIDS
10. TV 6
11. SUPER POLSAT
12. ESKA TV
13. TTV
14. POLO TV
15. ANTENA HD
16. TV TRWAM
17. STOPKLATKA TV
18. FOKUS TV
19. TV POLONIA
20. TVP NAUKA
24. TVP DOKUMENT
27. TVP ROZRYWKA
28. ALFA TVP
29. TVP ABC

30. TVP KULTURA
31. TVP HISTORIA
32. TVP SPORT
33. TVP WORLD
34. TVP INFO
35. TVP KOBIETA
36. BELSAT TV
38. METRO TV
39. ZOOM TV
40. NOVA TV
41. WP TV
49. WYDARZENIA 24
50. VIDOC TV
51. REPUBLIKA TV
52. WPOLSCIE 24
118. POLSAT NEWS POLITYKA

CABLE TV

1. ARD
5. EUROSPORT 1 DE
6. BBC NEWS
7. Kanał Powitalny/ Welcoming Channel



NIGHT MENU

To place an order, please contact the hotel reception at phone number 100.
A 20% service charge will be added to your bill for Room Service.

SOUPS

Polish traditional sour soup 24 PLN

Beef stock with noodles 19 PLN

MAIN COURSES

Polish traditional "ravioli" with cheese 9 pieces 29 PLN

Polish "ravioli" with meat 9 pieces 31 PLN

Scrambled eggs with butter 3 eggs 16 PLN

Scrambled eggs with ham 3 eggs 18 PLN

Cold Platter (cold cuts, cheese, butter, bread, salad, cucumber, tomato) 35 PLN

DRINKS

Coffee

- Black Coffee (180ml) – 14 PLN
- Coffee with Milk (200ml) – 15 PLN

Tea

- Tea (200ml) – 14 PLN

Soft Drinks

- Pepsi (0.2l) – 9 PLN
- Mirinda (0.2l) – 9 PLN
- 7 Up (0.2l) – 9 PLN

Water

- Mineral Water (300ml) – 10 PLN

Alcoholic Drinks

- Okocim Beer (0.5l) – 17 PLN
- White Wine (0.75l) – 90 PLN
- Red Wine (0.75l) – 90 PLN
- Prosecco (0.75l) – 90 PLN

HOTEL REGULATIONS

The hotel management highly appreciates your cooperation in adhering to these regulations, which are intended to ensure a peaceful and safe stay for all our guests.

§

1. A room in the hotel is rented by the day. The hotel day starts at 4:00 PM on the day of rental and ends at 11:00 AM the following day.
2. If the guest does not specify the duration of their stay, it is assumed that the room has been rented for one day.
3. If the guest wishes to extend their stay, they should inform the reception by 10:00 AM on the day the rental period ends.
4. The hotel will accommodate extension requests as long as availability allows.
5. A room retention after 11:00 AM is considered as an extension of the stay. If the guest vacates the room by 3:00 PM, a fee of 50 PLN will be charged.
6. A hotel guest is not allowed to transfer the room to another person, even if the payment for the room has not expired.
7. Persons who are not checked-in at the hotel can stay in the room from 7:00 AM to 10:00 PM after presenting an identity document at the hotel reception.
8. The hotel may refuse to accept a guest who has grossly violated the hotel regulations during a previous stay, caused damage to hotel property or guests, caused harm to other persons, hotel employees, or disturbed the peace in the hotel in any other way.
9. All services are charged according to the price list available at the reception.

§

1. The guest staying at the hotel is obliged to check-in at the hotel reception in accordance with the provisions of the "Act of April 10, 1974 on Population Registration and Identity Cards," as amended (available for review at the reception).
2. The hotel provides services according to its category and standard. In case of any complaints regarding the quality of services, the guest is requested to report them to the reception as soon as possible to allow for a prompt response.



HOTEL REGULATIONS

§

The hotel is obliged to ensure:

- Conditions for full and unrestricted relaxation for the guest.
- The safety of the stay, including the confidentiality of information about the guest.
- Professional and courteous service.
- Room cleaning and necessary repairs during the guest's absence; repairs during the guest's presence only if they request them.
- In case of defects that cannot be repaired, the hotel will make efforts to, as much as possible, change the room or otherwise alleviate the inconvenience.

§

The hotel is obliged to:

- Provide information related to the stay and travel,
- Wake up calls at a specified time,
- Store money and valuables in safekeeping during the guest's stay.
- Store luggage – The hotel may refuse:

*To accept luggage for safekeeping outside the dates of the guest's stay.

*To accept for safekeeping items that do not have the characteristics of personal luggage.

§

- The hotel is responsible for the loss or damage of items brought by guests, in accordance with the provisions of Articles 846–851 of the Civil Code.
- The guest should immediately notify the reception about any damage once it is discovered.
- The hotel's liability for the loss or damage of items brought by the guest to the hotel is governed by Articles 846–849 of the Civil Code. The hotel's liability is limited if the items have not been deposited in the hotel's safe (available at the reception). The hotel has the right to refuse to accept money, securities, or valuables for safekeeping, especially jewelry or items of scientific or artistic value, if they pose a risk to security or are too valuable/take up too much space relative to the size and standard of the hotel.
- The parking lot at the hotel is unguarded. The hotel is not responsible for the destruction or theft of the car or other vehicle owned by the guest.
- Each time the guest leaves the room, they are asked to close the door and leave the key at the reception.



HOTEL REGULATIONS

§

- The hotel enforces quiet hours from 10:00 PM to 6:00 AM.
- The behavior of guests and individuals using the hotel services should not disturb the peaceful stay of others.
- For fire safety reasons, the use of heaters, electric irons, and other devices not provided in the room is prohibited. This does not apply to chargers, power supplies, RTV devices, or computers.
- Smoking is strictly prohibited within the hotel, in hotel rooms, restaurant, conference rooms, and corridors. If the smoking ban is violated, the fire alarm system will be activated, and the fire department will be called. An unjustified call to the fire department will incur a cost of 1000 PLN, which must be covered by the guest who violated the smoking ban. Additionally, the hotel will charge the guest a cleaning fee of 250 PLN to refresh the room. In the case of any damage caused by the violation, the guest will also be charged for the damages.

§

- Personal items left by the departing guest in the hotel room will be sent to the address provided by the guest. If no such instructions are received, the hotel will store these items for 30 days.
- After 30 days, the aforementioned items will be destroyed or disposed of.
- In the case of a violation of the hotel's rules, the hotel may refuse to continue providing services to the individual who has violated the rules. Such an individual is obligated to immediately comply with the hotel's demands, including paying for any damages or destruction caused to hotel property.

§

Prohibition of Bringing External Food, Beverages and Playing Private Music

1. Hotel guests and event participants at Hotel Galicja SPA in Wieliczka are strictly prohibited from bringing and consuming their own alcoholic beverages, soft drinks, or food items (including cakes and desserts) in any public or shared areas of the hotel, including but not limited to: the restaurant, conference rooms, banquet halls, lobby, and corridors.
2. All food and beverages must be ordered exclusively through the hotel's restaurant or catering services, unless prior written consent is obtained from hotel management.
3. It is also strictly forbidden to play music using private audio equipment (including Bluetooth speakers) or to organize any music entertainment (such as DJs or live bands) without the hotel's prior written approval.
4. In the event of any violation of the above rules, the hotel reserves the right to:
 - immediately confiscate any unauthorized food, drinks, or audio devices,
 - impose a contractual penalty of 1,000 PLN (one thousand Polish zlotys) for each violation,
 - call hotel security, and if necessary, contact the Police,
 - terminate the agreement with immediate effect, without refund of any payments made by the guest.

- This regulation comes into effect on April 1, 2025.

Hotel Management



SMOKING

We kindly inform you that all rooms are designated for non-smoking guests. In case of non-compliance with this policy, the guest will be charged a fee of 250 PLN for room refreshment. Additionally, you will be charged the cost of the fire department's visit, which is 1000 PLN. A designated smoking area is available outside the building.

Thank you for adhering to the hotel regulations.

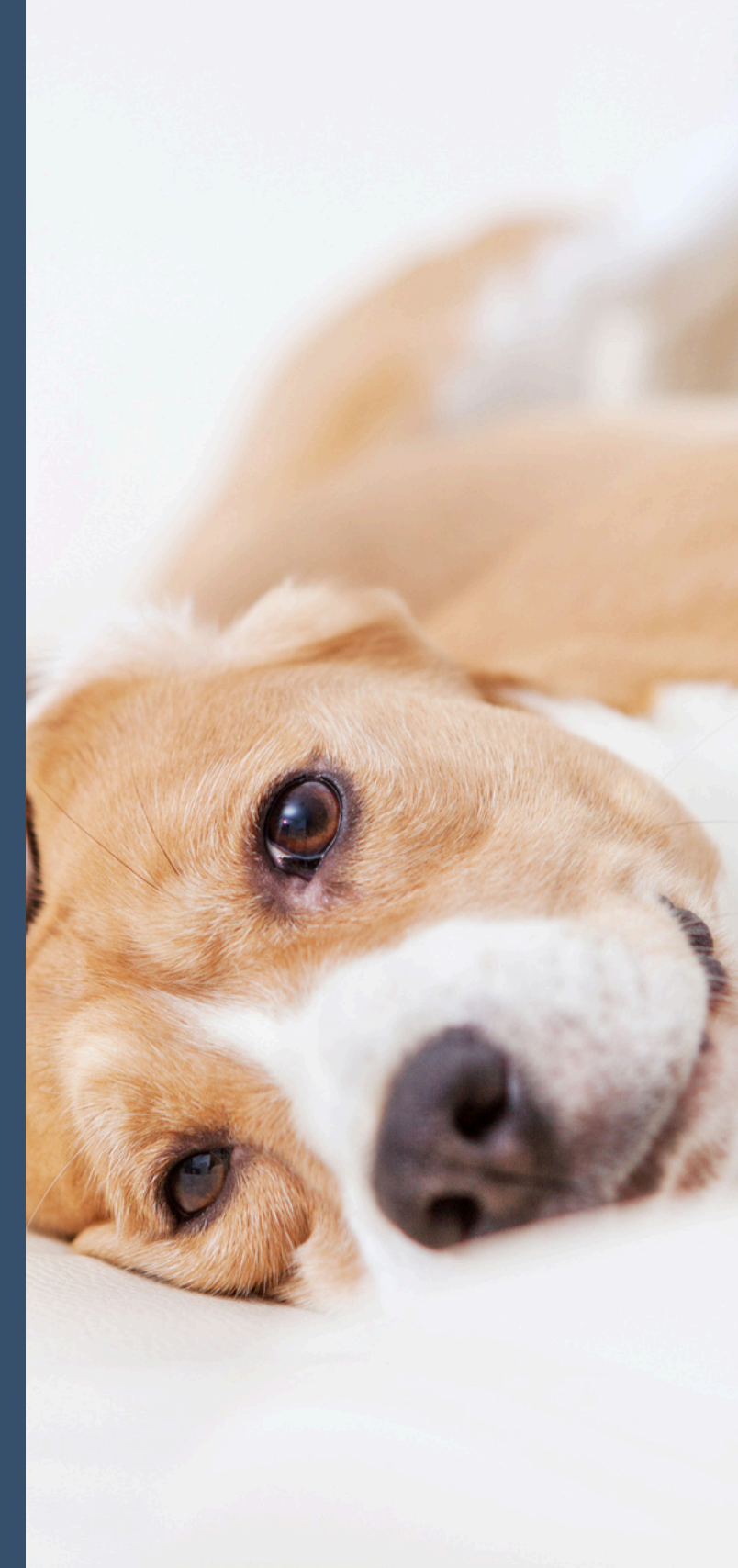


HOTEL PET POLICY

Pet Policy at Hotel Galicja SPA

1. **Pet Stay Notification:** The stay of a pet at Hotel Galicja SPA must be declared at the time of booking the room.
2. **Approval:** The decision to allow a pet in the hotel is made by the Hotel Management.
3. **Cost:** The cost of staying with a pet in the hotel is 50 PLN per day.
4. **Type of Animals:** Only domestic pets are allowed to stay at the hotel.
5. **Pets' Temperament:** When deciding on the acceptance of animals (mainly dogs), the Hotel Management will consider their temperament and training. The hotel reserves the right to refuse to accept animals from breeds commonly considered dangerous or aggressive, including: Pitbull, Rottweiler, Doberman, Mastiff, Shepherd, Amstaff, Bulldog.
6. **Pets in the Room:** Pets must remain in the rooms. Dogs must be walked on a leash and with a muzzle, under the supervision of the owner or authorized person.
7. **Public Areas:** Pets are not allowed in the hotel's food and beverage, recreational, or restaurant areas.
8. **Bedding:** Dog owners must bring a bed for their pets. If the bedding in the room is soiled (fur, mud) or damaged by the pet, the owner is required to purchase a complete set of bedding at the cost specified in the damage pricing list.
9. **Cleaning:** Dog owners must immediately clean up after their pets in the hotel surroundings. Cat owners must bring a litter box with sand and dispose of it in a plastic bag, which should be disposed of in a container specified by the hotel staff.
10. **Pets Should Not Be Left Alone:** Pets should never be left unattended in the room. Animals must be under the continuous care of the owner while staying at the hotel. If hotel staff have valid concerns that an animal left in the room is disturbing other guests, damaging hotel property, or posing a risk to itself or others, the Hotel Management will attempt to contact the owner to resolve the issue. If contact is not possible, the hotel reserves the right to enter the guest's room with the assistance of appropriate authorities and remove the pet from the hotel. The owner will cover all costs incurred.
11. **Noise:** Owners are responsible for ensuring that their pets do not disturb the peace and quiet of other guests. In case of repeated complaints from other guests or staff, the hotel reserves the right to remove the pet from the premises.
12. **Damage:** Any damage caused by pets to hotel property or other guests' belongings will be assessed by the Hotel Management, and the owner will be held financially responsible for the repair or replacement costs.

We appreciate your cooperation and understanding of our pet policy to ensure a comfortable and safe stay for all our guests and their pets.



FIRE SAFETY POLICY

Before starting your stay, we kindly ask you to familiarize yourself with the following fire safety procedures, emergency alarm instructions, and evacuation guidelines. Please do not delay reading this information, as it may become essential at any moment during your stay.

1. Upon Entering the Room:

- Once you enter your room, please carefully review the evacuation plan posted on the door. This will provide information on the nearest emergency exit, the location of evacuation staircases, fire hydrants, fire extinguishers, and manual fire alarms.

2. In the Event of a Fire Alarm or Evacuation Announcement:

- Upon hearing the fire alarm or an evacuation announcement, immediately leave your room, ensuring the door is closed behind you.
- Proceed calmly to the nearest marked emergency exit or evacuation staircase, and exit the building following the designated escape route.

3. In Case of Smoke on the Evacuation Route:

- If there is dense smoke in the evacuation route, move with your head lowered, covering your mouth and nose with a damp cloth to protect yourself from toxic fumes.
- During the evacuation, follow the walls to maintain your orientation and find the nearest exit.

4. Avoid Using the Elevator:

- Do not use the elevator during an evacuation or when a fire alarm is announced, as elevators automatically go to the ground floor and remain there until the alarm is lifted.

5. Do Not Return to Your Room:

- Do not attempt to return to your room to collect personal items during an evacuation, as toxic smoke and gases can pose a significant danger to your life and health.

6. Remain Calm and Follow Instructions:

- Stay calm, follow the evacuation instructions, and listen carefully to the hotel staff, who will assist you during the evacuation.

Important Notice:

- The fire alarm is a loud sound signal, automatically triggered when the fire detection system detects a fire.
- Upon noticing smoke, fire, or the smell of burning, immediately notify the Hotel Reception using the available means, and, if possible, inform other guests on your floor.
- If the only means of alerting others about the fire on your floor is a manual fire alarm button, do not hesitate to use it.
- If you are unsure how to respond to a fire alarm or evacuation announcement due to physical limitations or health conditions, please contact Reception for assistance.

Your safety is our priority. Thank you for your cooperation in ensuring a safe and secure stay at Hotel Galicja SPA.



FIRE SAFETY POLICY

Prohibited Actions:

- Smoking in beds or areas where smoking is prohibited.
- Throwing matches or cigarette butts out of windows, onto the floor, or into trash bins.
- Storing explosive materials and liquids in guest rooms.
- Using personal devices in rooms that may pose a fire risk, such as lit candles, irons, electric heaters, or cooking and heating devices.
- Leaving glass objects on windowsills.
- Blocking entrances or passageways with suitcases or other items.
- Covering convectors in rooms for drying clothes.
- Unauthorized moving of fire safety equipment.

Before Leaving Your Room:

- Always check that no cigarette butts are still smoldering.
- Turn off radios, televisions, and lights.
- Ensure that no other fire hazards exist.

In Case of Fire:

- Immediately alert Hotel staff.
- Do not open unnecessary doors or windows.
- Stay calm and avoid causing panic.
- Until the Fire Department arrives, strictly follow the instructions of the designated hotel staff member in charge of fire safety. Once the Fire Department arrives, comply with the orders of the fire brigade commander.

Responsibility:

- All persons in the hotel are responsible for following these regulations. Anyone who fails to comply with these rules will be held liable under the Fire Protection Act of August 24, 1991 (Journal of Laws No. 81, item 351), and may face legal consequences.

Important Notice:

- In the event of evacuation, please use the stairwells only.
- The elevator is not suitable for evacuation.
- The emergency exit, clearly marked, is located next to the elevator.

If you require special assistance, please notify the Reception upon check-in.

Thank you for your cooperation in ensuring a safe and secure environment for all guests.



HOTEL GALICJA SPA



LOCATION

Perfect location directly next to the Wieliczka Salt Mine, 10 km from the center of Krakow.



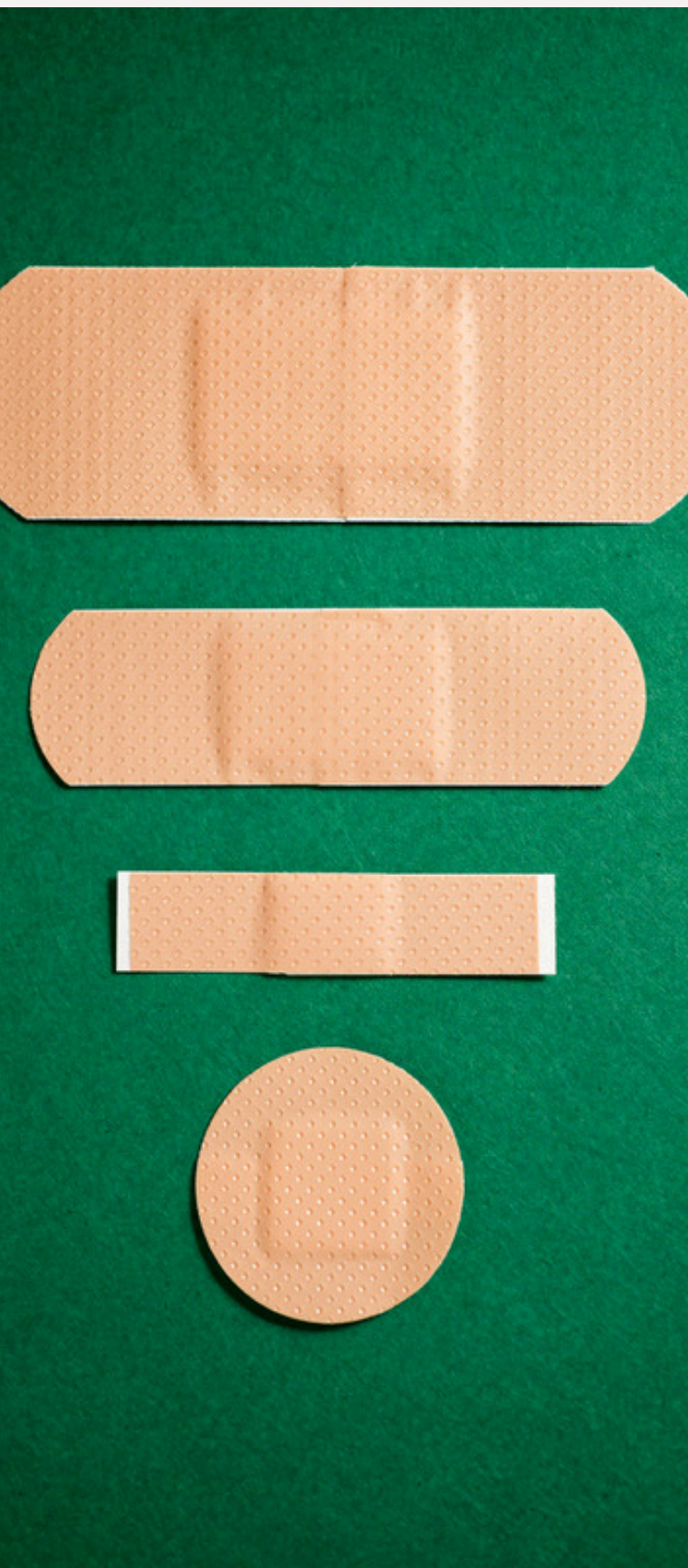
DISCOVER ECOLOGICAL COMFORT

- ✓ Solar Energy – Our solar panels and photovoltaic installations generate clean energy, reducing CO2 emissions and caring for the planet's future.
- ✓ Smart Heat and Cooling Management – The modern system adjusts the room temperature to your needs, ensuring optimal comfort and energy savings.
- ✓ Eco-Friendly LED Lighting – Throughout the hotel, we use energy-efficient LED lighting, significantly reducing electricity consumption while creating a cozy atmosphere in every corner of our property.
- ✓ Eco-Friendly Solutions Every Day – We focus on minimizing energy and water usage, making your stay more sustainable and friendly to the planet. 🌍💚



BREAKFASTS

Delicious breakfasts with a rich Swedish buffet.

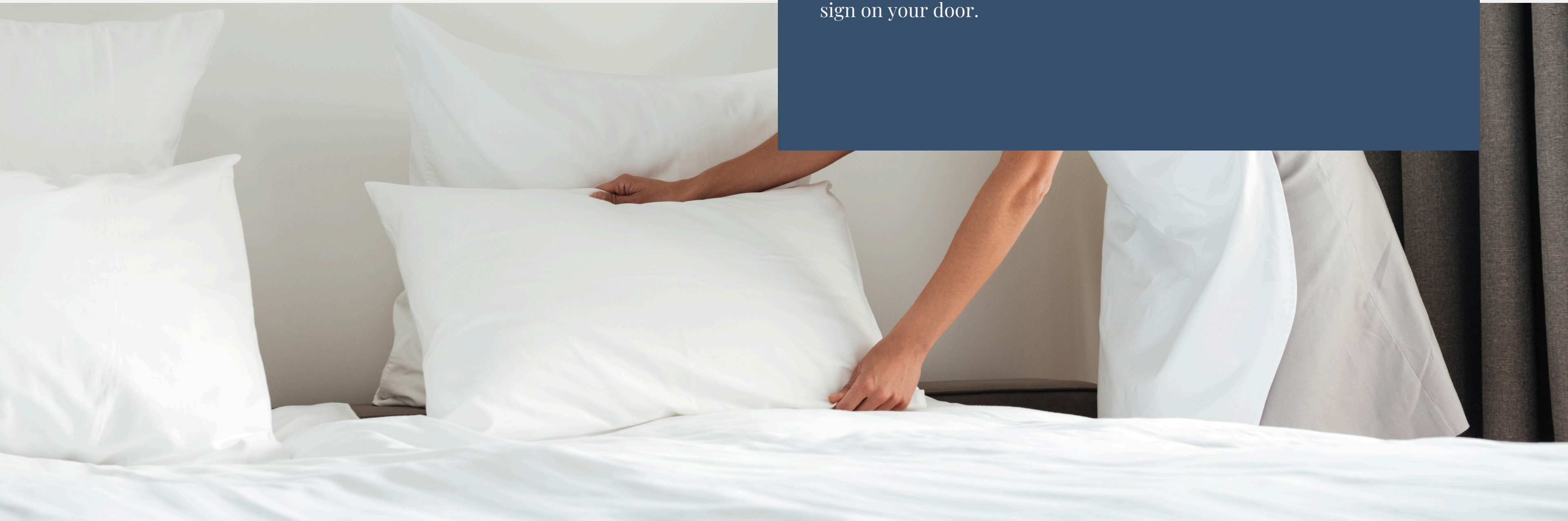


FIRST AID KIT

The first aid kit is located at the hotel reception. It contains dressings and disinfectants. The reception does not provide medications or pain relievers. In case of need, please contact the emergency number 112 or the nearest hospital.

SERVICES

As part of our service, we provide daily room refreshment, bathroom cleaning, ventilation, replenishment of mineral water, and trash removal. If necessary, we will also change towels and bed linens. Bed linens and towels are typically replaced on the third day of your stay. If you wish to have fresh towels, please leave the used ones on the floor in the bathroom or inform the reception. If you do not require room service, please hang the "Do Not Disturb" sign on your door.





SALT CAVE RESTAURANT

We invite you to try our dishes!

Our hotel restaurant serves traditional Polish cuisine with a touch of Galician flair. We are pleased to introduce our Head Chef, who meticulously attends to every detail of our dishes. We offer a wide range of carefully crafted dishes designed just for you. During special events, the meals are prepared in accordance with the nature of the occasion. We also assist in menu selection and decor arrangements. We are open to all your wishes and ensure that each event is executed with great dedication by our entire team.

Our experienced chefs use only the freshest, natural ingredients to prepare dishes that are as visually stunning as they are flavorful. Our professional, friendly, and courteous staff ensures that all your needs are met and that your event is a success.

In the summer season, we also invite you to enjoy our restaurant garden.

We proudly feature recommendations from Robert Makłowicz and Piotr Bikont, published in Newsweek.

The menu is available at the reception. For more information, please contact us by phone at number 100.



IN THE AREA

The Most Interesting Sights of Wieliczka – A Journey to the Salt Kingdom!

Wieliczka is a city with a unique atmosphere and history that can be discovered at every turn. Here are the must-see places:

🏰 Wieliczka Salt Mine – Underground Wonders

The city's biggest attraction, listed as a UNESCO World Heritage Site. Hundreds of kilometers of underground corridors, salt sculptures, underground lakes, and the spectacular St. Kinga's Chapel create a magical atmosphere like no other!

🏰 Żupny Castle – The Former Power of Mining

For centuries, the seat of the mine's management, today a museum full of secrets. Here, you can see the oldest collection of salt shakers in the world and learn about the history of Wieliczka's mining.

🏰 St. Clement's Church – A Pearl of Architecture

A picturesque church with origins dating back to the 13th century. The interior boasts beautiful Baroque decor, and the stained-glass windows add a unique charm.

🏠 Franciscan Reformed Monastery – An Oasis of Peace

A 17th-century monastery surrounded by greenery, full of history and a spiritual atmosphere. Inside, you can admire historic frescoes and the monastery's library.

🌿 Salt Graduation Tower – A Natural SPA in the Open Air

In the heart of St. Kinga's Park, you will find a unique relaxation spot. Inhaling the healing brine mist has soothing and relaxing effects – a perfect way to unwind after exploring the city.

Wieliczka is a city that combines history with modernity, impressing tourists at every step. Which of these landmarks would you like to visit first?



GUIDE TO THE AREA





HOTEL GALICJA SPA

WIELICZKA



Hotel Galicja SPA Wieliczka – Recognized Globally! 🌟

We are proud to share our remarkable achievements over the years. Our hard work, dedication, and pursuit of excellence have been repeatedly recognized with prestigious awards both in Poland and internationally!

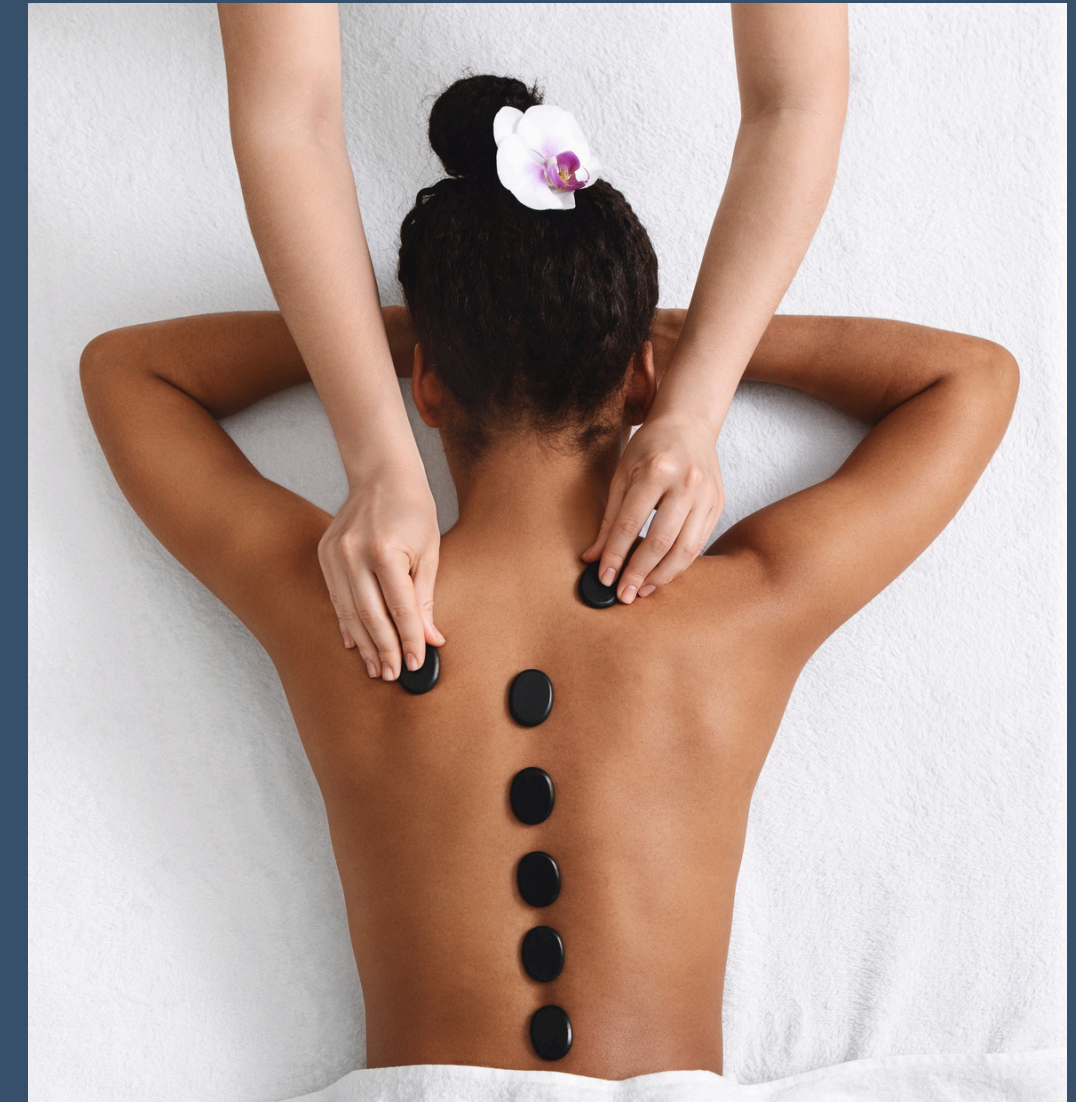
- 🏆 2012 – Gold Standard in Customer Service Certificate – A testament to our unwavering commitment to putting the needs of our guests first.
- 🏆 2015 – Certificate from the Minister of Economy – An award for our team's active promotion of entrepreneurship and engagement in the development of the Polish economy.
- 🏆 2015 – Nomination to the program RESPONSIBLE IN BUSINESS.PL – Recognition for our social engagement and business responsibility.
- 🏆 2015 – Leader in Sanitary Safety – An award confirming our commitment to the health and safety of our guests.
- 🏆 2017 – Hospitality Awards – An international distinction that reinforces our position in the hospitality industry.
- 🏆 2021 – Best Family-Friendly Hotel (Wieliczka County) – An award that proves we are the ideal choice for family vacations.
- 🏆 2023 – Best Business & Leisure Hotel (Lesser Poland) – A prestigious recognition of our excellence in blending business comfort with recreational luxury.
- 🏆 2024 – Hospitality Awards
- 🏆 2024 – World Star Hotel Awards
- 🏆 2024 – Best Historic Tourist & Business Hotel in Poland
- 🏆 2024 – Customer Experience Awards: Best Unique Hotel (Kraków)
- 🏆 2024 – Customer Experience Awards: Cosy & Comfortable Hotel
- 🏆 2024 – European Travel Awards: Most Unique City Hotel in Małopolska Province
- 🏆 2024 – Most Unique Spa & Hotel (Lesser Poland)

These awards confirm that Hotel Galicja SPA Wieliczka is a truly unique destination on Poland's tourist map.

We sincerely thank our guests for their trust and for joining us on our journey toward excellence! 🌍🌟

We invite you to Hotel Galicja SPA Wieliczka – a place that combines history, luxury, and modernity!

👉 [Check out more about Hotel Galicja SPA Wieliczka](#)



SALT HARMONY SPA

aHarmony Spa – A Unique Relaxation Zone at Hotel Galicja SPA Wieliczka

Discover the perfect balance of body and mind in our Harmony Spa – an exceptional space for relaxation at Hotel Galicja SPA Wieliczka. Here, you will be enveloped by an atmosphere of calm and luxury. Allow yourself a moment of respite and explore our wide range of massages, skincare rituals, and wellness therapies designed to help you regain inner balance and improve your well-being. Our rituals and massages offer more than just relaxation. Immerse yourself in a world of harmony and serenity with:

- ✓ Relaxation Massages – designed to loosen tight muscles and restore lightness to your body.
- ✓ SPA Rituals – soothing ceremonies combining aromatherapy, exfoliation, and nourishing masks.
- ✓ Hot Stone Massages – warm stones that ease tension and improve circulation.
- ✓ Facial and Body Treatments – helping to hydrate, firm, and rejuvenate your skin.

In an atmosphere of tranquility, accompanied by calming music, and under the care of experienced therapists, you will find the perfect way to relax and rejuvenate.

- ✓ Yoga Classes – enhancing your flexibility and inner peace.

Come and unwind in our peaceful sanctuary, where every detail is designed to restore harmony to your body and mind. 🌿🌟





SALT HARMONY SPA

Hot Stone Massage

Perfect Relaxation Method

Indulge in the warmth that gently embraces your skin, loosens tired muscles, and improves blood circulation. This relaxing therapy involves placing heated, smooth basalt stones on the body and gently massaging with them. The heat from the stones helps to relax muscles, enhance circulation, and reduce stress, promoting deep relaxation and body regeneration.

Duration: 90 minutes / 60 minutes

Price: 350 PLN / 310 PLN

Relaxation Massage with Aromatherapy

Perfect Way to Relax and Reduce Stress

Natural blends of butters, oils, and essential oils nourish the skin while the appropriate massage techniques accelerate the process of oxygenation and cell regeneration, resulting in a rejuvenating effect. It is the perfect form of relaxation after a busy day, promoting recovery and strengthening the body.

Duration: 90 minutes / 60 minutes / 30 minutes

Price: 320 PLN / 240 PLN / 180 PLN

Back Massage "Reset"

This treatment relaxes, soothes, and stimulates cells for faster regeneration, while encouraging blood vessels to supply oxygen to all organs. The "Reset" back massage lasts around 30 minutes and includes more intensive techniques compared to relaxing massages. It's the perfect solution for reducing stress, easing tension, and improving your overall well-being after a busy day.

Duration: 30 minutes Price: 160 PLN

Nourishing Face Massage with Argan Oil + Smoothing Mask

A 30-minute treatment designed to nourish and hydrate the skin, leaving your face feeling smooth and revitalized.

Price: 130 PLN

Hand Care Treatment: Peeling/Mask/Hydration

A 30-minute pampering session for your hands, including a soothing scrub, mask, and intense hydration.

Price: 120 PLN

Head and Face Massage

A relaxing 60-minute massage focusing on both the head and face, perfect for relieving tension and promoting relaxation.

Price: 180 PLN

Face, Neck, and Décolleté Massage + Algae Mask

A 40-minute treatment combining a calming massage with an algae mask for deeply nourished and revitalized skin.

Price: 150 PLN

Ayurvedic Abhyanga Massage – Harmony of Body and Mind

Abhyanga is a traditional Ayurvedic massage performed with warm, aromatic oils tailored to your dosha (energy type). Its rhythmic, fluid movements enhance circulation, remove toxins, and restore internal balance.

Benefits:

- Deep relaxation and stress reduction
- Moisturized, nourished, and firmed skin
- Detoxification of the body and stimulation of life energy

Experience relaxation in the spirit of Ayurveda and feel the inner harmony!

60min/90min Price: 270zł/380zł

Candle Massage – Sensual Relaxation and Intense Regeneration

Melt into the Warm Glow of an Aromatic Candle! Candle massage is a unique ritual that combines warmth, aromatherapy, and intense skin care. The warm oil from the candle deeply moisturizes, while the gentle movements of the therapist help to relax tense muscles and reduce stress.

Benefits:

- Silky smooth and nourished skin
- Deep relaxation and muscle release
- Sensual aroma that soothes and calms

Indulge in a sensory escape and let the warmth of the candle melt away your tension.

60 min Price: 240zł

Booking: spa@hotelgalicja.pl , tel. +48 12 291 40 40, Reception 100



SALT
HARMONY SPA

MASSAGE WITH WIELICZKA SALT BALLS

60 MIN/ 260 PLN

60-minute Signature Salt Ball Massage with Wieliczka Salt – The Only One in the Region!

We invite you to Salt Harmony Spa for a unique salt ball massage, available exclusively with us! This signature ritual combines relaxation, detoxification, and regeneration in harmony with nature.

The massage begins with a warming oil massage, preparing the body for deep relaxation. Then, using warm salt balls from the Wieliczka Salt Mine, the therapist performs precise movements that release tense muscles and restore inner harmony.

Benefits of the signature salt ball massage:

- ✓ The only massage of its kind in the region
- ✓ Deep relaxation and nerve soothing
- ✓ Physical and spiritual balance
- ✓ Reduction of muscle tension and joint pain
- ✓ Stimulation of circulation and the lymphatic system
- ✓ Strong cleansing and firming effect on the skin
- ✓ Supports body detoxification and cellulite reduction



Ritual "Heavenly Party" – Your Journey to the Land of Relaxation

Paradise is closer than you think! "Heavenly Party" is an exclusive ritual that will transport you to a world of blissful relaxation, enveloped in heavenly aromas, soothing Zen music, and the touch of professional care. This unique moment is just for you – a harmony of body, mind, and senses.

Stages of the Ritual: ♦ Sugar Body Scrub – A gentle exfoliation to remove dead skin cells, smooth and prepare the skin for further care.

♦ Deeply Hydrating Massage – A ritual based on a blend of Shea butter, coconut oil, sesame oil, and Monoi-Tiare flower, which rebuilds, nourishes, and regenerates the skin, restoring its silky softness.

♦ Facial Care Treatment – Tailored to your skin’s individual needs, ensuring hydration, nourishment, and a radiant glow.

✦ **During the ritual, we serve fresh fruits and our signature Harmony SPA tea.**

The effect? Complete relaxation, incredible lightness, and a surge of new energy. Allow yourself to embark on a journey to paradise and experience harmony through sensual fragrances and luxurious care.

Duration: Approximately 2 hours
Price: 380zł

Salty Mango Ritual – Exotic Refreshment and Deep Regeneration

Salty Mango Ritual – Exquisite Regeneration and Deep Relaxation

Immerse yourself in a sensual journey where the purifying power of salt meets the juicy aroma of mango, creating a ritual full of regeneration, nourishment, and deep relaxation. The exclusive “Salty Mango” ritual is a true feast for the body and senses, bringing a radiant glow back to your skin and infusing your body with new energy.

🔥 Dry Sauna Session (20-30 minutes) – The first step in the ritual is a deep body warming session, helping to detoxify, relax muscles, and prepare your skin for the following stages of care.

Stages of the Ritual: ♦ Exfoliating Salt & Mango Scrub – Fine-grained salt combined with aromatic mango removes dead skin cells, remineralizes, and improves skin tone, leaving it silky smooth.

♦ Relaxing Massage – Performed with warm oils infused with mango extract and salt, this massage nourishes, regenerates, and soothes the skin and senses.

♦ Nourishing Body Mask – Deeply hydrating, regenerating, and restoring the skin’s elasticity, leaving it smooth and glowing.

♦ Facial Care Treatment – Customized for your skin’s needs to provide hydration, nourishment, and a radiant, healthy appearance.

✦ **During the ritual, we serve fresh fruits, a glass of sparkling Prosecco or a glass of Whisky, to elevate your experience.**

Effect? Comprehensive regeneration, smooth and nourished skin, and a feeling of lightness and freshness. The power of salt cleanses, strengthens, and revitalizes, while the exotic aroma of mango adds energy and elevates your mood.

Ritual for Him "The Winner" – Strength and Regeneration

Did you know that you always win?

Created for men who appreciate luxurious relaxation, effective skincare, and exceptional olfactory experiences, the “The Winner” ritual is a comprehensive treatment that cleanses, nourishes, and restores energy to both body and skin, leaving you in perfect condition.

Stages of the Ritual: ♦ Body Scrub – Deep cleansing and smoothing of the skin, preparing it for the subsequent care stages.

♦ Relaxing Massage – Reducing tension, regenerating muscles, and relaxing in the enveloping scent of Whisky & Wood, which combines the elegance of fine whiskey with hints of noble woods.

♦ Facial Treatment – Tailored to the specific needs of your skin, providing intense hydration, nourishment, and a fresh, revitalized appearance.

Effect? Deeply regenerated skin, relaxed body, and a scent that underscores the character of a winner. Allow yourself to experience luxury and feel like a true leader.

✦ **During the ritual, we serve fresh fruit and a glass of Whisky.**

Duration: Approximately 2 hours
Price: 390zł





DISCOVER THE LUXURY CONCIERGE SERVICE AT HOTEL GALICJA SPA WIELICZKA!

At Hotel Galicja SPA Wieliczka, we take care of every detail of your stay to ensure you have an unforgettable experience. Our exceptional Concierge service is here to fulfill all your needs and desires from the moment you step through our doors.

🌐 Reservations – We organize tickets for local attractions, dinner reservations at the best restaurants, and transportation, so you can enjoy your stay without the hassle of arrangements.

🚗 Transport and Tours – Need an airport transfer, a private guide for a Wieliczka tour, or want to explore the beauty of Krakow? Our concierge will take care of everything.

🎁 Special Requests – We organize romantic surprises, flowers in your room, or even special events to make your stay magical.

🕒 24/7 Support – Our specialists are available around the clock to ensure you receive the highest level of service and assistance at any time. Hotel Galicja SPA Wieliczka – Your comfort and satisfaction are our priorities. Let us take care of every detail of your stay and enjoy luxury without limits!

Feel free to contact us and make the most of our Concierge service – luxury starts here!



GALICJUSZ

Meet Misiu Galicjusz – the Mascot of Hotel Galicja SPA Wieliczka!

A Bear Galicjusz is a special resident of our hotel, always ready to greet both young and adult guests with joy. Our lovable mascot symbolizes the warmth, hospitality, and friendly atmosphere you'll find at Hotel Galicja SPA Wieliczka.

🐻 The Perfect Companion – Galicjusz is a bear who will make every child's stay even more enjoyable and loves accompanying them on their hotel adventures. We've organized special meet-and-greet sessions with the bear, and offer memorable photos with him for our youngest guests.

🎁 A Bear as a Souvenir – Misiu Galicjusz can stay with you forever! Available in our hotel shop as a charming memento of your stay, it will remind you of the wonderful moments spent with us.

🌟 Unforgettable Experiences – Galicjusz organizes various attractions for children, including fun activities, contests, and family walks around Wieliczka. With him by your side, every stay becomes even more special.

Come visit Hotel Galicja SPA Wieliczka and meet Misiu Galicjusz – our hotel ambassador of joy and hospitality! 🐻❤️

Hotel Galicja SPA Wieliczka – where everyone, no matter their age, feels at home!

A Bear Galicjusz is available for purchase at the reception.

CONTACT US

Thank you for choosing Hotel Galicja SPA!

We hope that your stay is/was always filled with comfort and relaxation. If you have any questions or suggestions, we are at your disposal. We wish you a safe journey and look forward to welcoming you back – see you in Wieliczka!

The Team at Hotel Galicja SPA



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HOTEL GALICJA SPA

WIELICZKA

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THANK YOU!

W W W . H O T E L G A L I C J A . P L

It was a great pleasure to host you at our hotel.

Your satisfaction is our top priority, which is why we always strive to provide the highest quality of service.

We invite you to visit us again – may Wieliczka and Hotel Galicja SPA become your favorite place for relaxation! If your stay with us met your expectations, we would be grateful for a positive review on Google. Your feedback is highly valuable to us and helps us constantly improve our service standards.

➡ Scan the QR code below and share your opinion!

Best regards,
The Hotel Galicja SPA Team



www.hotelgalicja.pl