

AQUA PARK REGULATIONS

I. GENERAL SECTION

1. Aqua Park at Hotel Warszawianka is owned by Sinfam Sp. z o.o. with its registered office at Jachranka 77, 05-140 Serock.
2. The Aqua Park consists of:
 - a) Wet zone, including a swimming pool area with pool basins and a grotto with a sauna and bathhouse.
 - b) Dry zone, including a fitness room, gym, and squash court.
3. The facility is open daily. The last guests may enter no later than 30 minutes before the closing time of the Aqua Park, and the swimming pool area must be vacated no later than 10 minutes before the Aqua Park's closing time. The opening hours of the Aqua Park are published on the website www.warszawianka.pl. Opening hours are subject to change.
4. Aqua Park staff have the right of the facility's host. Individuals within the Aqua Park premises are required to obey the instructions and directions of the lifeguards on duty and other Aqua Park staff.
5. The facility is equipped with a video surveillance system, and recordings from the cameras may be used as a basis for holding users accountable who do not adhere to the regulations and instructions. The Aqua Park owner ensures that the monitoring is conducted in a manner that does not violate the personal rights and dignity of users.
6. Individuals present at the Aqua Park premises are obligated to exercise due diligence to protect their own lives and health as well as the lives and health of others, including but not limited to:
 - a) Familiarizing themselves with and adhering to this Regulation and instructions for using attractions, informational signs, and instructions posted in the Aqua Park.
 - b) Following the instructions of Aqua Park staff and audible signals.
 - c) Familiarizing themselves with and adjusting their activity plans to their own skills, general fitness, and health condition.
 - d) Immediately informing Aqua Park staff of any accidents, injuries, or other incidents that may affect their own safety and the safety of others.
7. Specific rules for using equipment or attractions in the dry zone are governed by separate regulations or instructional materials located near each piece of equipment.
8. Lifeguards are individuals wearing attire with the word "LIFEGUARD."
9. All pool basins and water attractions are under the supervision of the lifeguard service.
10. The following sound signaling is in effect within the Aqua Park premises:
 - a series of short sound signals** - ALARM - a call for all users to immediately exit the pool basin and comply with further instructions from Aqua Park staff.
 - a long sound signal** - end of activities - immediate exit from the water.
 - a short sound signal** - a directive to pay attention to announcements from Aqua Park staff
11. The actual water depths are indicated by pictograms.
12. The use of water attractions is at the users' own risk.
13. In order to ensure hygiene and safety, individuals within the Aqua Park premises are not allowed to: enter the water against the instructions of Aqua Park staff; be in a state of intoxication, indicating alcohol consumption or the influence of intoxicating or psychoactive substances; bring and consume alcoholic beverages and intoxicating or psychoactive substances; use clothing and objects visibly soiled; bring glass containers, cans, sharp objects, weapons, or other dangerous items; run, push, or throw objects into the water; shout and behave in a manner that endangers their own safety and that of other facility users; initiate false alarms; enter and exit the water outside of designated areas; enter lifeguard stations and use lifeguard equipment; litter and pollute the premises and pool basins; use cleaning agents and chemicals in the pool hall; damage facility equipment and fixtures; bring in musical and playing equipment; bring in electrical and electronic devices; smoke tobacco; chew gum and consume food; leave flip-flops in communication areas and pool overflows; bring in animals, vehicles (skates, bicycles, boards, strollers), or items that obstruct movement in the facility; climb on structural elements and equipment not intended for such use; relieve themselves outside of designated restroom areas.

II. RULES FOR USING THE WET ZONE OF THE AQUA PARK

1. The use of the Aqua Park is granted to Hotel Warszawianka staying guests and individuals possessing a valid admission ticket or pass.
2. Children under the age of 12 may only be present in the facility under the continuous supervision of adults. These individuals bear full responsibility for the minors and are liable for any damages caused by them.
3. Within the pool hall premises, only clean swimwear is allowed:
 - a) for women, one- or two-piece swimsuits,
 - b) for men, swim trunks,
 - c) children under 3 years old must wear disposable swim diapers.
4. Access to the Aqua Park is granted by passing through a gate. The gate is activated by a transponder issued at the Aqua Park Reception during registration.
5. Individuals entering the Aqua Park premises are required to:

- a) change their outdoor footwear to pool shoes,
 - b) change into swimwear,
 - c) place and store clothing, footwear, bags, and other items brought into the facility in closed lockers.
6. Before entering the pool hall, every individual is obligated to wash their entire body under the shower using a cleansing agent and disinfect their feet.

III. PAYMENT

1. The entrance fee is collected in advance according to the price list. The individual receiving a transponder agrees to cover all costs associated with their stay at the Aqua Park.
2. The duration of the stay at the Aqua Park is calculated from the moment of registration to the moment of deregistering the transponder in the system.
3. An invoice for services provided by the Aqua Park can be obtained based on the presented receipt within 3 months from the last day of the month in which the service was rendered.

IV. LIABILITY

1. Users, and in the case of minors, their guardians, bear full financial responsibility for any damage resulting from improper use of the Aqua Park, any kind of damage or destruction to premises, equipment, or devices.
2. The owner of the Aqua Park is not responsible for items left behind or lost on the premises.
3. Damage or loss of equipment obtained at the reception will result in a fine in accordance with the current price list.
4. Contamination of the pool basin will result in a fine in accordance with the current price list.
5. The owner of the Aqua Park is not liable for any incidents caused by the non-compliance with this Regulation, instructions for using water attractions, and instructions from the staff.
6. Items found on the Aqua Park premises should be handed over to Aqua Park staff.
7. The purchase of a ticket or the use of Aqua Park services is understood as an acknowledgment of knowledge and full acceptance of this Regulation.

V. OVERSIGHT

1. Individuals present on the Aqua Park premises who disrupt public order, exhibit inappropriate behavior, fail to comply with the provisions of this Regulation, or disregard the instructions of Aqua Park staff may be removed and are obligated to cover all expenses incurred.
2. Aqua Park staff may temporarily restrict access to specific areas of the facility due to limits on the number of individuals allowed in them at the same time.
3. Matters not covered by this Regulation are governed by general regulations and the Aqua Park owner's decisions.

List of emergency phone numbers:

Emergency Medical Services – 999
Fire Brigade – 998
Police – 997
and 112

(-) Management of Sinfam Sp. z o.o.