

Pet Policy of Nickel Resort & Wellnest Grzybowo

§ 1 PETS AT THE PROPERTY

1. Only dogs are allowed on the Property, subject to the rules established by the Property in these regulations. Other animals cannot remain on the property due to guest safety at the resort.
2. The Property reserves the right to refuse to accept a dog whose breed is commonly recognized as dangerous or aggressive, and dogs weighing over 25 kg.
3. The stay of dogs is possible only after individual contact and agreement with the Property regarding the dog's stay.
4. Accommodation of Guests arriving with a dog is only possible in designated rooms in a separate part of the Hotel. If there is no prior notification of the stay with a dog and no designated rooms are available, the stay with a dog at the property will not be possible.

§ 2 RESERVATION OF A GUEST'S STAY AT THE RESORT WITH A DOG

1. Acceptance to the property is conditional upon reporting the arrival with a dog during the reservation process, providing the breed, and confirmation of such reservation by the Property.
2. The Property accepts Guests only with healthy dogs that have a health book with confirmation of current vaccinations and deworming. The pet owner is obliged to have the animal's current health book during their stay at the Resort and present it upon request of the staff.
3. Upon arrival at the Property, the dog owner declares that the animal is healthy and does not pose a threat to other people and dogs at the Resort, and accepts the terms of these Regulations by signing a statement, the content of which is attached to the Regulations.

§ 3 RULES FOR A DOG'S STAY AT THE PROPERTY

1. Dogs whose stay has been reported during reservation may be brought into the property by their owner and kept exclusively in the owners' rooms.
2. When staying in publicly accessible areas within the Property, the Owner is obliged to keep the dog on a leash and in a muzzle.
3. There is an absolute ban on bringing dogs into the restaurant, children's playroom, gym, SPA area, and recreational areas.
4. The dog owner is always obliged to clean up any excrement left by the animal, both in the room and in public areas within the building and the surroundings of the Property. The obligation to clean up after a guide dog does not apply to blind persons and/or persons using a wheelchair.
5. It is unacceptable to use hotel bedding, towels, and dishes for the dog's needs. The dog may not stay on the bed, sofas, or armchairs that are part of the Property's furnishings.
6. The owner is obliged to have their own bedding and food for the dog. The owner ensures the dog has access to fresh water and food.
7. If the dog is left alone in the room, the "pet in room" hanger should be left on the outside door handle.
8. The owner is responsible for their dog maintaining silence in the room and not disturbing the peace of other Guests at the Property. The dog should not be left alone in the room if it disturbs other guests and this lasts longer than 20 minutes.
9. In the event of repeated complaints from hotel guests or staff, the Property reserves the right to demand the removal of the dog from the Resort. In extreme circumstances, if contact with the Owner is not possible, the Property reserves the right for staff to enter the room, also with the possible assistance of appropriate services, and take the dog to the nearest animal shelter. All costs resulting from the above actions are borne by the pet owner.
10. For safety reasons, cleaning of a room where a dog is staying takes place only in the presence of the Owner or during the dog's absence from the room. To arrange a time, please contact the Property's service.

§ 4 FEES FOR A DOG'S STAY AT THE RESORT

1. The stay of each dog at the Property is subject to a fee.
2. The fee for the stay of one dog at the Property is: PLN 50 per day;
3. If the Property's reception is not informed about the presence of a dog at the Property: a) Fees for the dog's stay will be charged at 150% of the fees indicated in point 2. b) The hotel guest is obliged to change rooms, occupying a room designated for stays with dogs. c) The resort guest pays a flat fee of PLN 500 for the sterilization of the occupied room not designated for stays with a dog.
4. If the mattress, carpet, or other elements of the room's furnishings where the dog is staying, or parts of the Property's furnishings and its surroundings, are soiled (hair, mud) or damaged by the dog, this also applies to vegetation on the property, the owner is obliged to cover the costs of their repair or replacement with new ones based on the Property's valuation.
5. A flat fee of PLN 400 is established for the replacement of a set of hotel bedding soiled/damaged by the dog.
6. The dog owner is financially responsible for all damages caused by the dog, both to the Property's property and to other Guests of the Resort.
7. In the event of a dangerous situation arising from the dog's stay at the Property, the dog owner shall cover all costs of calling the appropriate services to the Property and the dog's potential stay in a shelter.

§ 5 FINAL PROVISIONS

1. The dog owner is obliged to comply with the Property's regulations regarding maintaining quiet hours at the hotel and not disturbing the peace of other resort Guests and other dogs staying at the Property.
2. In the event of repeated complaints from other hotel guests regarding the dog's stay at the Hotel and failure to comply with the Regulations, the Property reserves the right to immediately terminate the stay of Guests with a dog without refunding the paid stay fee.
3. The owner declares that they have read the Regulations.