

Child Protection Standards at Nickel Resort & Wellnest

Version for Children

Dear Young Guest,

We are happy to have you at our Resort! Your safety and well-being are most important to us. Below are the rules that help us take care of you and other young guests. Please read them carefully.

I. We Care About Your Safety in the Resort

- Always try to move around the Resort with your parents or guardians.
- Some places you can only use when your parents or guardians are with you, for example, the gym, swimming pool, sauna, and spa area.
- If you get lost or need help, go to the nearest hotel employee, e.g., at the reception desk. Our employees wear uniforms and identification badges so you can easily recognize them.
- Places you need to know: emergency exits, reception, restaurant.
- Remember, no one can hurt you, shout at you, call you names, push you, hit you, pull you, humiliate you, or embarrass you, for example, with their nakedness. We say NO to all forms of violence.

II. Be Careful

- Always keep your room card in a safe place and don't give it to anyone else.
- Don't open the door to strangers. If someone knocks on your door and you're not sure who it is, ask your parents first or call the reception.
- If a stranger tries to talk to you or offers you something, immediately inform your parents or a Resort employee.
- No one can take pictures of you without your permission and the permission of your parents or guardians.
- Always use the swimming pool with adults. Our lifeguards are here to ensure your safety.
- Do not enter the sauna area without your parents/guardians!!! You can use it at the designated time. Using the sauna is a private process and should take place in comfortable conditions. Just as children should not witness nudity, sauna users do not want to feel embarrassed by the presence of children.
- Do not run in the Facility. Running around the pool is especially dangerous because you can slip. Running in the corridors, stairs, restaurant, or terrace poses a threat not only to yourself but also to other people there.

III. Use the Internet Safely

- When using the hotel Wi-Fi, remember online safety.
- Do not share your personal information and tell your parents if anything worries you.

IV. Respect Other People in the Facility

- Remember to always be polite and respect other guests and Resort staff.
- Be friendly to other children staying at the Facility. Use the playroom together with others.
- Try to keep your room and the Resort tidy.

V. Report Problems

- If something worries you or something bad happens, tell your parents, guardians, or Resort staff immediately.
- Tell us if other children are being harmed.
- Don't be afraid to talk about your feelings and experiences related to being harmed.

VI. Remember We are here to help you and make your stay safe and enjoyable. If you have any questions or need help, you can always contact us directly, by phone 94 345 60 00 or e-mail recepcja.grzybowo@nickelresorts.pl

Have a great stay!