

REGULATIONS OF THE SWIMMING POOL COMPLEX

1. The swimming pool complex area consists of: a recreational pool with a depth of 0.90–1.30 meters; a children's paddling pool with an elephant slide with a depth of 0.50 meters; four jacuzzi tubs with a depth of 0.6–0.9 meters; water massage loungers with a depth of 0.35 meters; saunas: infrared, dry, steam; a tepidarium with a salt graduation tower and an ice well.
2. Staying in the pool area and using the services offered is equivalent to accepting the provisions of these regulations.
3. Every user of the facility is obliged to read and comply with the regulations as well as the operating instructions of individual devices before use.
4. Only persons may stay in the pool area who:
 - a) have an admission ticket,
 - b) are registered guests of Osada Śnieżka.
5. **After 8:30 PM, the pool and sauna area are available exclusively to adults (18+).**
6. **Children under 16 years of age may stay in and use the pool and sauna area only under the supervision of a parent or legal guardian.** Parents or legal guardians are responsible for minors staying within the complex.
7. The guardian is obliged to continuously supervise children under 16 years of age while using the pool area, especially when using the pool basin, jacuzzi, and saunas.
8. **Changing footwear is required throughout the entire pool area, including the locker room and changing rooms.**
9. Before entering the pool hall, it is mandatory to disinfect feet and flip-flops using the device with disinfectant.
10. Children under 2 years of age are required to use special disposable swim diapers.
11. In the pool area, it is prohibited to consume alcohol, smoke tobacco products or e-cigarettes, and bring in food.
12. The following persons are prohibited from using the swimming pool:
 - a) persons under the influence of alcohol or other intoxicants,
 - b) persons with skin lesions, wounds, or medical contraindications to using the pool,
 - c) persons with upper respiratory infections,
 - d) persons whose hygiene condition deviates from generally accepted standards.
13. In justified cases, pool staff have the right to direct users to undergo a sobriety test. Refusal to submit to a sobriety test is equivalent to recognizing the person as being under the influence of alcohol, which requires immediate departure from the pool complex.
14. Entering and exiting the pool basin may only take place in designated areas.
15. Right-hand traffic applies in all pool basins. Swimming across the pool is prohibited.
16. The safety of persons using the swimming pool is the responsibility of:
 - a) lifeguards,
 - b) supervisors, in the case of organized groups.
17. Users of the pool complex are obliged to strictly follow decisions and instructions issued by the lifeguard.

18. In the event of any danger or violation of the regulations, the lifeguard or facility management may order immediate departure from the pool complex without refund of costs.

19. The Osada Śnieżka resort complex is not responsible for damage to swimwear in the pool area or for items left in the locker room or on hangers.

20. Contamination of pool water or any other recreational area room will result in a financial penalty according to the price list¹.

21. Guests of Osada Śnieżka are provided with only one towel for the duration of their stay in the pool area. It is possible to use additional towels for a fee according to the price list¹. A financial penalty according to the price list¹ will be charged for permanent damage or loss of a towel.

22. Persons leaving the pool area must settle at the cashier and return the transponder. Failure to return it will result in a financial penalty according to the price list¹.

23. Persons who do not comply with the regulations bear full financial responsibility for damages caused according to the price list¹.

24. In matters not regulated by these regulations, the provisions of applicable law shall apply, in particular the Civil Code.

25. There is an absolute ban on moving barefoot within the pool complex – wearing flip-flops or pool footwear is required.

¹ Annex

SWIMMING POOL PRICE LIST

1. Additional towel - PLN 10
2. Lost or damaged towel - PLN 100
3. Loss or damage of transponder - PLN 150
4. Contamination of the swimming pool basin/jacuzzi/shower base - PLN 1 500
5. Contamination of the swimming pool area - PLN 500
6. Damage to swimming pool infrastructure or equipment - from PLN 1 000 to 50 000
7. Unjustified activation of the alarm - PLN 1 000
8. Other events not included in the above price list - valued individually by facility
26. management