

PARKING REGULATIONS OF PLATINO MARE RESORT & SPA

§1 General Provisions

1. These regulations define the rules for using the unguarded, underground, paid parking area, hereinafter referred to as the “parking”, which is an integral part of the Platino Mare Resort & Spa, hereinafter referred to as the “hotel”.
2. The parking user is the individual who actually uses the parking (the person driving the vehicle at the moment of entry or exit, or the vehicle owner).
3. A parking space is a marked area designated for parking a vehicle.
4. The parking day begins at 15:00 and ends at 11:00.
5. The fee for a lost parking ticket is 200 PLN.

§2 Conclusion and Termination of the Agreement

1. Entering the parking area constitutes a paid rental agreement for a parking space between the user and the hotel, under the conditions specified in these regulations. The parking fee is an additional service and is not included in the hotel stay price.
2. The rental agreement terminates upon the user’s exit from the parking, upon hotel check-out, or after the reserved parking period expires.
3. Entering the parking area signifies acceptance of these regulations.
4. The user may park only in designated parking spaces, excluding spaces marked as reserved.
5. Parking in spaces designated for persons with disabilities is permitted only for vehicles with a valid parking card in accordance with Article 8(3) of the Road Traffic Act.

§3 Parking Availability

1. The parking is open 24 hours a day, 7 days a week.
2. The hotel reserves the right to temporarily close the parking or change its availability hours.

§4 Parking Rules

On the parking premises: a. Road Traffic Act regulations apply. b. Parking outside designated spaces is prohibited. c. The speed limit is 10 km/h. d. Entry of vehicles carrying hazardous materials is prohibited. e. Entry of vehicles with LPG installations or vehicles with leaking mechanical systems is prohibited. f. Smoking, open flames, consumption of alcohol or intoxicants are prohibited. g. Performing service work, refuelling, washing or cleaning the vehicle is prohibited. h. Leaving minors or animals unattended is prohibited. i. The vehicle must be immobilised, locked and secured. j. The user is responsible for securing the vehicle against theft. k. The maximum vehicle height limit is 190 cm.

§5 Fees

1. Before leaving the parking, the user must pay the parking fee at the hotel reception. The current fee amount is provided before entering the parking and is available at the hotel reception.
2. The regulations are available at www.platinomare.pl, at the hotel reception, and via a QR code located in the parking area.

§6 User Liability

1. The user is liable for any damage caused to the hotel or third parties within the parking area.

§7 Hotel Liability

1. The parking is unguarded. The hotel is not liable for damages resulting from force majeure, theft, destruction or damage to vehicles or items left inside vehicles.
2. The hotel is not liable for traffic-related damages caused by users or third parties.

§8 Violations of the Regulations

1. In case of violation of the regulations, the hotel may terminate the parking rental agreement with immediate effect and apply necessary measures to restore order, including vehicle removal or wheel blocking.
2. The user covers all costs related to vehicle removal, securing and storage.
3. In case of non-payment, the hotel may apply a mechanical immobilisation device until the outstanding fee is settled.
4. The hotel may remove a vehicle in case of sudden and justified danger.
5. The user is liable for damages caused by the vehicle, including contamination resulting from leaking operating fluids.

§9 Control

1. Compliance with the regulations is monitored by persons authorised by the hotel.
2. The user must follow their instructions.

§10 Complaints

1. Complaints and requests regarding parking use must be submitted at the hotel reception.
2. Platino Mare Resort & Spa thanks guests for their cooperation in complying with these regulations, which aim to ensure a safe and comfortable stay.