



RULES FOR STAYING WITH PETS AT PLATINUM MOUNTAIN HOTEL & SPA SEPTEMBER 2020

CONDITIONS OF ADMISSION

1. A basic condition for admitting a pet to Platinum Mountain Hotel & SPA (hereinafter also referred to as: the Facility) is that the Guest declares the arrival with a pet at the time of booking and receives the Facility's consent. Platinum Mountain Hotel & SPA will inform the Guest within 3 days of making the reservation whether, for the requested dates, rooms/apartments where pets are allowed are available, and whether the Facility consents to admitting the pet.
2. When booking, the Guest must provide the species/breed of the pet. The Facility may refuse to admit pets belonging to species/breeds commonly considered dangerous or aggressive, in particular those listed in the Regulation of the Minister of Internal Affairs and Administration of April 28, 2003, on the list of dog breeds considered aggressive, namely: American Pit Bull Terrier, Akbash Dog, Anatolian Karabash, American Bulldog, Argentine Dogo, Moscow Watchdog, Caucasian Shepherd Dog, Perro de Presa Mallorquín, Perro de Presa Canario, Rottweiler, Tosa Inu.
3. A pet may stay at the Facility only if it is healthy, upon presentation by the owner of the pet's health record book confirming up-to-date rabies vaccination and deworming.
4. For the safety of Guests, pets outside the room/apartment must be kept on a leash and muzzled (in the case of dogs), or in a cage or terrarium – depending on the species.
5. The fee for a pet's stay at the Facility is PLN 80 per night.
6. Failure to declare a pet's stay at Platinum Mountain Hotel & SPA will result in a financial penalty of PLN 500 imposed by the Resort on the Guest.

CONDITIONS OF A PET'S STAY AT THE FACILITY

1. Pets staying at the Facility must not disturb other Guests. Pet owners are obliged to ensure their pets remain quiet and do not disturb the peace of other Guests.
2. The only areas inside the Facility where pets are allowed are: the Guest's room/apartment and the Palladium Café & Lobby Bar, provided this does not inconvenience other Guests. Apart from these, pets are not allowed inside the Facility, particularly in dining areas, the recreation zone, corridors, or the lobby lounge area.
3. The restrictions mentioned in point 2 do not apply to guide dogs.
4. The pet owner is obliged to provide a pet bed in the room/apartment.



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5. For safety reasons, rooms and apartments where pets stay will only be cleaned when the pet is absent or when the owner is present. The pet owner must arrange cleaning times with the Facility's staff.
6. For safety reasons, while a pet is in the room/apartment, the owner must hang on the door handle (outside) a notice informing about the presence of a pet. Such notices are available in the room/apartment.
7. Dogs may only be taken out of the room/apartment on a leash and muzzled, under the supervision of the owner or an authorized person. No pet may be left outside the room/apartment without the owner's or an authorized person's supervision.
8. If the Facility determines (especially as a result of complaints from other Guests) that a pet left in a room/apartment disturbs other Guests, damages property, or poses a risk to itself or others, the Facility will attempt to contact the pet's owner to resolve the issue. If contact is not possible, the Facility's staff may enter the room/apartment, including with the assistance of appropriate services, and remove the pet from the Facility. The pet's owner may be charged with any costs resulting from these actions.

HYGIENE, CLEANLINESS, LIABILITY

1. The pet owner is responsible for maintaining cleanliness after the pet: in the room/apartment, common areas, and the surrounding grounds of the Facility.
2. Pet owners are obliged to clean up any waste left by pets within and around the Facility. The Facility provides dedicated bins and waste bags for pet droppings.
3. Pets in rooms/apartments must not stay on beds, sofas, chairs, or other furnishings of the Facility.
4. The pet owner is financially liable for any damage or dirt caused by their pet and is obliged to cover the costs of any damage, in accordance with applicable law.
5. In matters not regulated by these Rules, the Hotel Regulations or the Apartment Regulations shall apply.

I hereby declare that I have read and accept the above Rules:

Date and signature