

Premier Golden Easter Egg Hunt – Terms & Conditions

1. Promoter

The promoter of this campaign is Premier Hotels & Resorts (“the Promoter”).

This promotional campaign is governed by these Terms & Conditions in addition to the Promoter’s standard Terms & Conditions available here:

<https://www.premierhotels.co.za/terms-conditions>

By participating in this campaign, participants agree to be bound by both sets of Terms & Conditions.

2. Campaign Overview

The Premier Golden Easter Egg Hunt is a limited-time digital promotional campaign where voucher codes (“Golden Eggs”) are hidden across individual property pages on the Promoter’s website.

Each Golden Egg represents a once-off booking discount that may be redeemed subject to these Terms & Conditions.

3. Campaign Period

The campaign launches at 12:00 PM on Good Friday (3 April 2026)

The campaign will run until all Golden Egg voucher codes have been successfully redeemed

The Promoter reserves the right to end the campaign earlier or extend it at its discretion

4. Eligibility

Participants must be 18 years or older at the time of booking

Participants must have the legal capacity to enter into binding agreements

Employees of the Promoter, affiliated agencies, and immediate family members may be excluded from participation

5. How the Campaign Works

Golden Egg voucher codes are hidden on selected property pages on the Promoter’s website

Participants must locate a valid voucher code and apply it during the booking process

A booking is only considered valid once payment has been successfully processed

6. Voucher Mechanics

Each Golden Egg voucher:

Is valid for one-time use only

Applies to a specific hotel or resort only
Offers 50% discount on accommodation
Requires a fixed stay of 3 consecutive nights

The voucher is awarded to:
The first guest to complete a successful booking using the code

Once redeemed:
The voucher becomes invalid immediately, even if still visible on the website
Any further attempts to use the same code will be rejected

7. Booking Conditions

Bookings must be made directly via the official Premier Hotels & Resorts website
Full payment is required prior to check-in unless otherwise specified
All bookings remain subject to:
Availability
Applicable room types
Standard rate restrictions

The voucher:
Applies to new bookings only
Cannot be applied retrospectively
Cannot be transferred, exchanged, or redeemed for cash

8. Stay Validity

The voucher may be used for future stay dates, subject to availability
Blackout dates may apply at the discretion of the Promoter
The Promoter reserves the right to limit availability during peak periods

9. Promotional Limitations

Only one voucher may be used per booking
Vouchers may not be:
Combined with other promotions, discounts, or negotiated rates
Used for group bookings (10 or more persons)

10. Payment, Cancellation & No-Show Policy

Standard booking policies apply, including:
Cancellation deadlines
No-show fees
Early departure fees

Failure to comply with payment requirements may result in:
Cancellation of the booking
Forfeiture of the voucher

11. Website & Technical Disclaimer

The Promoter is not responsible for:
Website downtime, delays, or technical errors
Failed voucher redemption due to connectivity issues
Incorrect or incomplete submissions

In the event of:
Duplicate bookings using the same code
System errors

The Promoter reserves the right to determine the valid winner based on:
Timestamp of completed payment
System booking records

12. Fair Use & Conduct

Any attempt to:
Manipulate the website
Use automated tools, bots, or scripts
Circumvent booking systems

Will result in immediate disqualification

The Promoter reserves the right to:
Cancel suspicious bookings
Revoke voucher benefits

13. Liability

Participation is at the participant's own risk
The Promoter shall not be liable for:
Any direct or indirect loss arising from participation
Booking errors or misunderstandings
Any event beyond its reasonable control
Standard hotel liability limitations apply

14. Amendments & Cancellation of Campaign

The Promoter reserves the right to:
Amend these Terms & Conditions at any time
Cancel, suspend, or modify the campaign without prior notice

15. Disputes

All disputes will be handled in accordance with South African law
The Promoter's decision is final and binding

16. Acceptance of Terms

By participating in this campaign and/or making a booking using a Golden Egg voucher, participants confirm that they:

Have read and understood these Terms & Conditions

Agree to be bound by both the campaign and standard Terms & Conditions