
Fine Dining Restaurant Regulations

1. General Information

- 1.1 These regulations govern the terms of service at Amarylis Restaurant
- 1.2 The purpose of this document is to ensure a refined, safe, and enjoyable dining experience for all our guests.
- 1.3 By entering the restaurant premises, guests agree to abide by these rules.

2. Reservations

- 2.1 Reservations can be made by phone, email, or through our online booking system.
- 2.2 In case of a delay exceeding 15 minutes, the reservation may be canceled unless the guest notifies the restaurant in advance.
- 2.3 The restaurant reserves the right to request a reservation fee or pre-authorization of a credit card for special occasions, events, or group bookings.
- 2.4 Cancellations should be made at least 24 hours before the scheduled reservation.

3. Dress Code

- 3.1 A **smart casual or formal dress code** is strictly enforced.
- 3.2 We kindly ask guests to avoid sportswear, flip-flops, shorts, overly revealing attire, or clothing with inappropriate slogans or graphics.
- 3.3 The restaurant staff reserves the right to deny service to guests not adhering to the dress code.

4. Behavior and Etiquette

- 4.1 Guests are expected to maintain a respectful attitude toward staff and fellow diners.
 - 4.2 Bringing outside food or beverages into the restaurant is strictly prohibited.
 - 4.3 To maintain a serene atmosphere, we ask guests to silence their mobile phones and keep conversations at a moderate volume.
 - 4.4 Discreet photography of food is allowed.
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5. Children and Pets

5.1 Children are welcome, however, due to the fine dining setting, we recommend visits with children over the age of 10.

5.2 If dining with younger children, please notify the restaurant in advance so we can make appropriate arrangements.

5.3 Pets are allowed.

5.3a The owner bears full responsibility for their pet, including any damage caused by the animal."

6. Allergies and Dietary Preferences

6.1 We strive to accommodate food allergies and intolerances—please inform us at the time of booking.

6.2 Despite our best efforts, we cannot guarantee the complete absence of allergens in any dish.

6.3 Tasting menus are carefully curated and may have limited flexibility. We reserve the right to decline modifications that alter the chef's concept.

7. Payment Policy

7.1. We accept cash, major credit/debit cards, and select electronic payment methods.

7.2. Hotel guests are allowed to charge the bill to their room.

7.3. A deposit or full prepayment may be required for group bookings or special events. In case of cancellation of the reservation or no-show, the deposit is non-refundable.

7.4. The final bill is reduced by the amount of the deposit paid.

7.5. All prices include VAT. Service charges are added to the receipt

8. Data Protection

8.1 Personal data collected during the reservation process is handled in accordance with GDPR and used solely for service purposes.

9. Final Provisions

9.1 The restaurant reserves the right to update these regulations. The current version is available on our website or upon request.

9.2 In cases of rule violations, the restaurant reserves the right to refuse service.