



SCHLOSS LAUTRACH

Terms & Conditions

1 General

- 1.1 The Schloss Lautrach Hotel GmbH (Hotel Schloss Lautrach) is a company of the Chamber of Industry and Commerce for Augsburg and Swabia and the Kolping Educational Institute of the Diocesan Association of Augsburg e.V.
- 1.2 The contract is concluded by the order/commitment of the contractual partner and the written confirmation of Schloss Lautrach.
- 1.3 If the contractual partner is a political/ideological association, the approval of the hotel's management is also required for the contract to be effective. If the organizer conceals from Schloss Lautrach that it is a political/ideological association, Schloss Lautrach is entitled to terminate the contract without notice and to charge corresponding provision costs in accordance with Section 5.
- 1.4 The contractual partner acknowledges the house rules of Schloss Lautrach as binding in all points.

2 Reservation options

- 2.1 If the contractual partner is granted an option for a certain service, the option conditions are binding for both parties. If no contract is concluded by the end of an option period granted, Schloss Lautrach is entitled to dispose of the rooms and services reserved until then.

3 Services, prices

- 3.1 If a contractual partner has been promised accommodation and meals in writing, Schloss Lautrach is entitled and obliged to provide equivalent services, if necessary also outside its facilities, if the promised services are not available.
- 3.2 Prices include VAT. If the period between the conclusion of the contract and the event exceeds four months, the hotel reserves the right to make price changes. The amount of VAT is based on the VAT rate in force on the day the services are provided.

4 Change in the number of participants and event time

- 4.1 An increase in the number of participants by more than 5% must be notified to the hotel at least five working days before the start of the event; it requires the consent of the hotel, which should be in text form. The billing is based on the actual number of participants, but at least 95% of the agreed higher number of participants. If the actual number of participants is lower, the customer has the right to reduce the agreed price by the additional expenses to be proven by him due to the lower number of participants.
- 4.2 A reduction in the number of participants by more than 5% should be communicated to the hotel in good time, no later than five working days before the start of the event. The billing is based on the actual number of participants, but at least 95% of the ultimately agreed number of participants.

- 4.3 If the number of participants is reduced by more than 10%, the hotel is entitled to exchange the confirmed rooms, taking into account the possibly different room rent, unless this is unreasonable for the customer.
- 4.4 If the agreed start or end times of the event are postponed and the hotel agrees to these deviations, the hotel can charge the additional willingness to perform appropriately, unless the hotel is at fault.

5 Cancellations for events, seminars, conferences

5.1 Conference packages and event rooms

Cancellation up to 4 weeks before the date: free of charge
Cancellation up to 1 week before the date: 50% on agreed services
Cancellation 6 – 0 days before the date: 100% on agreed services

5.2 Cancellation up to 4 weeks before the date:

free of charge
Cancellation up to 1 week before the date: 50% on agreed services
Cancellation 6 – 0 days before the date: 100% on agreed services

5.3 Individual room reservations

Cancellation until 6 p.m. on the day of arrival: free of charge
Cancellation from 6 p.m. on the day of arrival: 100% on agreed services
Non-cancellable reservation: 100% on agreed services

5.4 Hotel room group reservations (from 5 room units)

Cancellation up to 1 week before the date: free
Cancellation 6 – 0 days before appointment: 50% on agreed services
Cancellation on the day of arrival: 100% on agreed services

5.5 Individual arrangements | Packages

Cancellation up to 1 week before the date: free
Cancellation 6 – 0 days before appointment: 80% on agreed services

5.6 Weddings | Festivities

Cancellation up to 6 months before the date: free of charge
Cancellation from 6 months before the date: 30% on agreed services
Cancellation from 3 months before the date: 50% on agreed services
Cancellation from 4 weeks before the date: 80% on agreed services
Cancellation from 1 week before the date: 100% on agreed services

- 5.7 The basis for calculating the cancellation costs is based on the agreed services for the specified number of people.

- 5.8 The organiser/participant is at liberty to prove in individual cases actually higher savings in expenses or benefits of use.

6 Bringing food and drinks

The customer/organiser is generally not allowed to bring food and drinks to events. Exceptions require an agreement with the hotel. In these cases, a contribution is charged to cover overhead costs.



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7 Terms of payment

- 7.1 Invoices whose total amount is less than 200.00 euros are to be paid on site immediately after the end of the event.
- 7.2 Open invoices are payable within 10 days from the date of invoice without deduction.
- 7.3 We only accept means of payment other than cash or bank transfer to accounts specified in the invoice on account of payment.
- 7.4 In the event of culpable non-payment after the due date, Schloss Lautrach may charge interest in the amount of
8 percentage points above the base interest rate, for private individuals
5 percentage points above the base interest rate from the contractual partner.

8 Publication

- 8.1 Newspaper advertisements as well as other advertising measures and publications that have a connection to Lautrach Castle and/or that contain, for example, invitations to sales events, generally require the written consent of the hotel.

9 Decoration

- 9.1 Attaching decorative material or other objects is not permitted without the consent of Schloss Lautrach. Decoration material must comply with fire safety requirements.

10 Liability for damages

- 10.1 The hotel assumes no liability for damages – except in the case of intent or gross negligence. In particular, the hotel is not liable for damage (including theft) caused by third parties to vehicles parked on the hotel's property. The liability according to §§ 701ff BGB for overnight guests remains unaffected.
- 10.2 Faults in the technical or other equipment provided will be rectified immediately as far as possible. They do not entitle the holder to a reduction in the agreed charges.
- 10.3 The organiser/participant is liable for damage to the facilities or inventory of Schloss Lautrach caused during set-up, dismantling or during the event.
- 10.4 The hotel may require the customer to provide an appropriate security deposit, for example in the form of a credit card guarantee.

11 Cancellation of the hotel

- 11.1 The hotel reserves the right to withdraw from the contract if:
- 11.2 The provision of the service becomes impossible or unreasonable as a result of force majeure;
- 11.3 there are reasonable grounds to believe that the smooth business operations, security or good reputation of Schloss Lautrach will be impaired.
- 11.4 Claims for damages by the contractual partner in the event of withdrawal by the hotel are excluded.

12 Room provision, room return

- 12.1 The customer does not acquire any claim to the provision of certain rooms, unless this has been expressly agreed in text form.
- 12.2 Booked rooms are available to the customer from 3.00 p.m. on the agreed day of arrival. The customer is not entitled to earlier provision.
- 12.3 On the agreed day of departure, the rooms must be vacated by the hotel by 10:00 a.m. at the latest. According to this, the hotel may charge 50% of the full accommodation price for its use beyond the contract until 6:00 p.m. due to the late vacation of the room, and 100% from 6:00 p.m. onwards. Contractual claims of the customer are not established by this. He is free to prove that the hotel has not received any or a significantly lower claim to a usage fee.

13 Final provisions

- 13.1 The place of jurisdiction is Memmingen if the contractual partner is a registered merchant, a legal entity under public law or a special fund under public law. The same applies if the contractual partner does not have a general place of jurisdiction in Germany.
- 13.2 The place of performance for all contractual obligations is Memmingen.
- 13.3 German law applies. The application of the UN Convention on Contracts for the International Sale of Goods (CISG) is excluded.
- 13.4 Deviating terms and conditions of the contractual partner are expressly contradicted. They only become part of the contract if they are confirmed in writing by Schloss Lautrach for each individual contract.
- 13.5 Should individual provisions of these General Terms and Conditions for Events be or become invalid or void, this shall not affect the validity of the remaining provisions. In all other respects, the statutory provisions apply.

Schloss Lautrach Hotel GmbH
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Phone: 08394 | 910-0, hotel@schloss-lautrach.de



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Parking regulations for the grounds of the Hotel Schloss Lautrach

1 General

- 1.1 By using the parking lot, the user accepts the parking regulations.
- 1.2 The parking spaces may be completely or partially blocked for use by the hotel for good cause. This also applies to the access to the parking lots.

2 Liability

- 2.1 The use of the parking spaces and access roads is at your own risk.
- 2.2 The parking lots are not guarded. The hotel is not liable for personal injury, property damage or financial losses, in particular in the event of force majeure (e.g. weather events), damage, burglary or theft of the vehicle, as well as the relocation or towing of vehicles parked without authorisation and/or incorrectly.
- 2.3 There is no entitlement to sufficient and permanent lighting in the car parks and on the access roads.
- 2.4 There is no entitlement to a traffic safety obligation in the car park, e.g. removal of slippery leaves, snow or ice. There is only a limited winter service. Users must therefore exercise the necessary caution and care.

3 Behaviour in the car parks

- 3.1 Walking speed applies in the parking lots and driveways.
- 3.2 Parking of motor vehicles is only permitted in the designated parking spaces. Reserved parking spaces are reserved for those entitled.
- 3.3 Parking in the driveways, on fire brigade areas and in front of fire extinguishing equipment and escape doors is generally prohibited. Vehicles parked there will be towed away at the expense of the vehicle owner.
- 3.4 Electric vehicle charging is only permitted in the designated areas and for a fee.

4 What to do in the event of an accident

- 4.1 In the event of accidents with property damage and personal injury, the police and management must be informed.

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