



CUMBERLAND DOG POLICY AGREEMENT

Cumberland Bournemouth is proud to be an inclusive hotel, warmly welcoming all types of guests to stay with us including your pampered pooches. We only ask that your fub babies are well trained, friendly, travel-savvy and non-aggressive.

This policy helps to inform you of our expectations during your stay. Registered assistance/service dogs are exempt.

Cost:

We charge a small supplement of £20 for each of your favourite four-legged friends. We can accommodate one dog, small to medium sized, per room.

Public areas:

Please keep your loyal companion on a lead when in the public areas of the hotel. As a matter of courtesy to other guests, dogs are only allowed in our dog-friendly areas (the lido deck and section of the bar). We kindly ask that your dog does not sit on any furniture in public areas.

Dog-friendly rooms:

In order to meet the needs of all of our guests and our team, please ensure you inform us that you are bringing your dog with you. This helps us to protect those who suffer with allergies. We have a number of different dog-friendly rooms and these are allocated on a first come, first served basis. Dogs are not permitted in our Ocean Front Suite, Superior Sea View Rooms and Terrace Sea View Rooms on the first floor.

Our Team:

To ensure the safety of your furry friend and the Cumberland Team, our Room Attendants and Maintenance Team will only enter your room if your dog is not present, or if you are present and the dog is on a lead or in his/her carrier. Please do not leave your furry friends unattended in bedrooms if you are leaving the hotel resort, and if you are leaving the dog in your room whilst using the hotel facilities, please display the 'do not disturb' sign on your door.

Doggy behaviour:

We ask that your dog is well-behaved throughout your stay; you are responsible for their behaviour. Any issues may lead to you being charged (a minimum of £100) for any damages caused to hotel property, other guests or staff, or for excessive noise disturbances. Should rooms be unsellable to let on your departure, due to damage or soiling, a further charge will be incurred.

We require you to monitor and regulate disturbances and noise made by your furry companion to prevent them unsettling other guests. We would advise that feeding bowls are kept on bathroom tiled floors, not carpets. Should dogs venture outside we recommend that their paws are wiped before re-entry with your own towel, not hotel towels. Do take care of your dogs in our car parks, they are busy spaces. We would appreciate you taking your four-legged friends offsite for their daily walkies and to do their business. If there is an accident within the grounds of the hotel, please clean up any mess and report this to the Front Desk immediately.

With the exception of dogs, we do not accept any other pets in our hotel.

I hereby authorise the hotel to charge my guarantee card for any damages or injuries caused by my dog.

Guest Name _____

Guest Signature _____

Room Number _____

Reception Agent Signature _____

Date _____